EX LIBRIS USERS OF NORTH AMERICA

ELUNA
Conference
2008

Renaissance Long Beach
111 East Ocean Boulevard
Long Beach, CA

Westin Long Beach
333 East Ocean Boulevard
Long Beach, CA

ELUNA Kick-Off Reception Tuesday, July 29th
Conference begins Wednesday, July 30th - Friday, August 1st

Breakout Session Abstracts

Wednesday, July 30, 2008

2:15-3:15 pm

Track: ALEPH

1. ***ALEPH Product Group*** • Chair: Betsy Friesen, Systems Librarian, University of Minnesota, Twin Cities

Discussion of enhancement process, election of product group leaders, other discussion topics as appropriate.

2. ***Lightening Round: ALEPH***

Brief talks on local projects and other topics.

Track: DigiTool

3. ***Lightening Round: DigiTool***

Brief talks on local projects and other topics.

Track: General

4. ***Report of E-books Focus Group*** • Christina Meyer, University of Minnesota Libraries MnLink Implementation Coordinator, University of Minnesota; Kathryn Harnish, URM Product Director, Ex Libris

Conclusions and recommendations of the E-books Focus Group appointed by Ex Libris.

Track: MetaLib

5. ***Lightening Round: MetaLib***

Brief talks on local projects and other topics.

Track: Primo

6. ***Lightening Round: Primo***

Brief talks on local projects and other topics.

Track: Regional Users Groups

7. ***All Regional Users Group Chairs Meeting*** • Moderator: Edward Corrado, ELUNA Regional Users Group Liaison and Head of Library Technology, Binghamton University; Resource Person: Loralynne Evans, Marketing Manager, Ex Libris

An opportunity for regional users group chairs to share ideas regarding how to organize effective regional communications and meetings.

Track: SFX

8. ***Lightening Round: SFX***

Brief talks on local projects and other topics.

Track: Voyager

9. ***Lightening Round: Voyager***

Brief talks on local projects and other topics.

5:45-7:00 pm

Track: Primo

10. ***Primo Product Group*** • Chair: Jody Combs, Assistant University Librarian for Information Technology, Office of the University Librarian, Vanderbilt University

Discussion of enhancement process, election of product group leaders, other discussion topics as appropriate.

Track: Regional Users Groups

11**. *Ex Libris Mid-Atlantic Users Group (EMA)*** - Delaware, New Jersey, New York, Eastern Pennsylvania

12. ***Ex Libris South-Central Users Group (ELSUG)*** - Arkansas, Kansas, Louisiana, Missouri, New Mexico, Oklahoma, Texas

13. ***Ex Libris Southwest User Group (eSWUG)*** - Arizona, California, Colorado, Nevada, New Mexico

14. ***Georgia Users Group Meeting (GUGM)*** – Georgia

15. ***Great Lakes Users Group (GLUG)*** - Illinois, Indiana, Iowa, Michigan, Minnesota, Wisconsin; Ontario, Canada

16. ***Kentucky Voyager Users Group (KVUG)*** - Kentucky

17. ***Northeast ExLibris User Group (NEVUG)*** - Northeastern United States, Eastern provinces and territories of Canada

18. ***Northwest Region EndUsers Group (NWEG)*** - Pacific Northwest

19. ***Southeast Voyager Users Group Meeting (SEVUGM)*** - Alabama, Florida, Georgia, Mississippi, North Carolina, South Carolina

20. ***Three Rivers Users Group (TREND)*** - Ohio, Western Pennsylvania, West Virginia

21. ***Upper Midwest Ex Libris Users Group*** - Iowa, Minnesota, North Dakota, South Dakota, Wisconsin

22. ***Washington DC Voyager Users Group (DC VUG)*** - Maryland, Virginia, Washington, DC

23. ***Western Canada Voyager Users Group (WCVUG)*** - Alberta, British Columbia, Manitoba, Saskatchewan

Track: SFX

24. ***SFX Product Group*** • Chair: Karl Kocher, Librarian, System Department, University of California, Davis

Discussion of enhancement process, election of product group leaders, other discussion topics as appropriate.

Track: Verde

25. ***Verde Update*** • Nettie Lagace, SFX/Verde Product Director, Ex Libris

Discussion of enhancement process, election of product group leaders, other discussion topics as appropriate.

Thursday, July 31, 2008

8:30-10:00 am

Track: ALEPH

26. ***ALEPH Update*** • Jo Richardson, ALEPH Product Manager, Ex Libris

The product manager will provide information about the latest changes in the product and plans for the future.

Track: DigiTool

27. ***DigiTool Product Group*** • Chair: Eleta Exline, Digital Collections Librarian, University of New Hampshire

Discussion of enhancement process, election of product group leaders, other discussion topics as appropriate.

Track: General

28. ***How Secure Are Our Servers?*** • Sharon Yang, Systems Librarian, Rider University; Meghan Weeks, Systems Manager, Rider University

This presentation will take a closer look at security features in both Solaris and Linux and explain and demonstrate how to enable server built-in security. This presentation will also cover SSL, SSH, and related technologies such as public-key cryptography, authentication process, tunneling, and TCP ports. The intended audience members are librarians who don't have systems background, but would like to understand network and server security.

29. **Fantasy Serials Module** • Michael Lampley, Serials Librarian, Texas Christian University; Nancy Gibbs, Head, Acquisitions Department, Duke University

This is a brainstorming session where the participants draw from their practical experience using serials modules to create from scratch their fantasy serials module. Part one will focus on the life-cycle of an issue from the mail table through to the bound shelf. We'll look at the support operations such as claiming, binding, and statistics among others. Part two looks more toward the acquisitions side including ordering, budgets, and incorporating vendor products and other third party programs with an eye toward the transfer of data between these products while eliminating dual entry problems.

30. **E-book Access: Today and Tomorrow** • Julia McGinnis, Technical Services Librarian, California University of Pennsylvania

This session will provide a case-study of how California University of Pennsylvania currently provides access to e-book collections (Ebrary, Netlibrary, Knovel, etc.) through the Voyager system. A local e-book usage survey will illustrate many of the ongoing challenges for providing effective access to e-books and the ongoing resistance to the format. The session will conclude with a discussion of the forthcoming report of the E-Book Focus Group and Ex Libris' plans to address the group's recommendations.

31. **Ex Libris Unified Resource Management (URM) Strategy Discussion Group**

An opportunity to discuss ideas and needs related to the URM vision described in the Ex Libris Strategic Direction plenary session.

Track: MetaLib

32. **MetaLib Product Group** • Chair: Ronda Rowe, Professional Librarian, The University of Texas at Austin

Discussion of enhancement process, election of product group leaders, other discussion topics as appropriate.

Track: SFX/Verde

33.1. **Expanding the Reach of SFX: How to Choose and Build Custom Extensions for SFX** • Mark Dehmlow, Electronic Services Librarian, University of Notre Dame; Ben Heet, Senior Technical Consultant, University of Notre Dame

At Notre Dame, SFX is a key part of our solutions cache when it comes to resolving problems or customizing solutions. In this presentation, we will examine a handful of custom solutions that we have configured to work with SFX including a "small URL" service, an export directly to the my e-reserves course service, a special document delivery link that pulls data from the catalog, unmediated document delivery with infotrieve, and a custom plug-in for the catalog that checks holdings ranges. This presentation will have something for everyone. We will examine how we think about SFX in our environment, when it is appropriate to use it for custom solutions, and how to do some of the basic technical work to make it happen.

33.2. **What Six Months Can Do for You** • Wendy Robertson, Electronic Resources Systems Librarian, University of Iowa; Rob Van Rennes, Acquisitions Librarian, University of Iowa

The University of Iowa and the University of Minnesota are both planning to spend concerted effort implementing Verde during the first six months of 2008. This presentation will cover what we were able to accomplish during that time. Iowa will be focusing on the SFX-Verde synchronization, followed closely by adding licensing information to display through SFX (particularly for ILL concerns and for selectors to get information regarding our archival access). We will also be working on the connection with ALEPH in preparation for SUSHI statistics. By the end of the six months we also hope to have established basic workflows for new materials as well as for A&I databases. Minnesota will also be focusing on the SFX-Verde synchronization, license maintenance, and acquisitions. Additionally, we are analyzing and improving our internal workflows. Minnesota also hopes to have a solution for e-books and database resources.

Track: Voyager

34. **Voyager Update** • Mike Dicus, Voyager Product Manager, Ex Libris

The product manager will provide information about the latest changes in the product and plans for the future.

10:30-11:30 am

Track: ALEPH

35. **Personal Information in a Social World: Balancing Patron Privacy with Personalized Services** • Jennifer Kuntz, LMS Field Specialist, Public Services, Florida Center for Library Automation

As library system managers, we have an obligation to ensure the security and privacy of patron data. Yet, our patrons increasingly expect personalized services, a la Amazon recommendations, del.icio.us tags, etc. This session will identify some of the many places library patron data is stored, transferred, and accessed. What is the library's role in protecting patron data, in various places? When do we assume implicit agreement to use patron data, and when do we need to seek explicit consent? How do we reduce exposure while maximizing services? These and other questions of interest to the audience will be discussed.

36. **I Went to Israel and All I Got Was This Stupid T-shirt: A Week in Jerusalem Participating in ALEPH Version 19 Collaborative Testing** • Christopher Rose, Library Professional, Information Access and Delivery Services, University of Minnesota, Twin Cities; Daniel Cromwell, LMS Field Specialist, Technical Services, Florida Center for Library Automation

Prior to the release of ALEPH v19, ELUNA and IGeLU representatives traveled to Ex Libris' Jerusalem offices to participate in Quality Assurance testing with Ex Libris. This session will provide an overview from the ELUNA representatives of the testing environment, a summary of the testing results, and opinions for future collaborative testing.

37. **ALEPH: Ask the Experts** • Sandy Card, Head of Cataloging Services, Binghamton University; Nancy Gibbs, Head, Acquisitions Department, Duke University; Bob Gerrity, Director of Library Systems, Boston College; Ellen Jones, Supervisor, Reserve Services, University of Iowa; Christine Moulen, Library Systems Manager, MIT; Brenda Rutten, Senior Library Services Consultant, College Center for Library Automation, Florida; Scott Schmucker, Library Services Consultant, College Center for Library Automation, Florida

ALEPH experts will answer questions from the audience about using ALEPH.

Track: DigiTool

38. ***Metadata Matters: Developing a University Best Practices Model*** • Nancy Chaffin Hunter, Metadata Librarian, Colorado State University; Patricia Rettig, Head Archivist, Colorado State University; Shu Liu, Digital Content Librarian, Colorado State University

Colorado State University Libraries has engaged in digitization projects for a number of years. The metadata for each project was designed by the project team, loosely based on Dublin Core, but varied widely from project to project. In 2007, CSUL acquired DigiTool for our Institutional Repository. The Metadata Best Practices Task Force was created and charged with developing a core set of metadata to be used for all digital projects and the IR. This case study will present the process used to create the core and how it has been implemented at CSUL.

Track: SFX

39. ***SFX Update*** • Christine Stohn, SFX Product Manager, Ex Libris

The product manager will provide information about the latest changes in the product and plans for the future.

Track: Primo

40. ***Usability Tests of Primo at Emory Libraries*** • Selden Deemer, Library Systems Administrator, Emory University; Lee Howard, Digital Services Librarian, Emory University

We are implementing the Primo metasearch engine at the Emory University Libraries, and we have written usability tests to conduct on our implementation both in development and when it is released internally to library staff. Although we have not conducted the tests yet, we anticipate that the results, whatever they are, will be interesting to those who have implemented or are considering implementing Primo. We have a usability lab with the latest Morae usability software, so we will be able to present video, audio, and graphs derived from Morae's advanced analytic capabilities.

Track: Special Interest Groups

41. ***Large Research Libraries Special Interest Group*** • Chair: Jim Corey, Director, Florida Center for Library Automation

42. ***MARCit Special Interest Group*** • Chair: Natalia Lyandres, Head, Serials Unit, University of Notre Dame

43. ***MetaLib X Server Special Interest Group*** • Chair: David Walker, Library Web Services Manager, California State University Office of the Chancellor

44. ***Public User Interface Special Interest Group*** • Chair: Brian Thompson, Systems Librarian, University of Iowa

Track: Verde

45. ***Verde 2.0 in an Asymetrical Consortial Environment: First Experience from Production*** • Andreas Sabisch, Implementation Manager for Verde at Friedrich Althoff Consortia, Berlin, Germany; Vice Manager of IT Department of the Free University Library, Freie Universitt Berlin

The German consortium, Friedrich Althoff in Berlin and Brandenburg, Germany, has Verde 2.0 in an asymmetric consortial environment with one central, and in the first phase, two local instances. We will show the goals, preparation and our first experience with Verde since our production start in April 2008 in this consortial environment and will discuss our enhancements for the future.

Track: Voyager

46. **Voyager Product Group** • Chair: Ellie Briscoe, Manager, Technical Services**,** National Geographic Society

Discussion of enhancement process, election of product group leaders, other discussion topics as appropriate.

47. ***Electronic Reserves: Accommodating the Millennial Student*** • Erin Hughes, Principal Library Assistant, Ramapo College of New Jersey; Irene Kuchta, Access Services Librarian, Ramapo College of New Jersey

Frustration is a part of a student's day-to-day life, but when it comes to library resources, the millennial student should have clean, concise access to library materials. Electronic reserve allows students to access library owned materials via PDF files on a password protected site, enabling them to do work from home and abroad. We intend to show how we managed to utilize Voyager products to makes library owned materials accessible via the internet to our very own millennial students. By focusing on the future of our library, we're able to provide our new generation of students with the tools they need by using the tools we need.

48.1. ***No AJAX, No JAVA, No Problem! Customizing WebVoyage with Limited Programmer Resources*** • Margaret Warren, Librarian, Resource Discovery, State Library of Queensland

This presentation looks at the challenges involved in implementing new features and functionality in WebVoyage with very limited programmer resources. The State Library of Queensland adapted existing Voyager hacks and WebVoyage functionality to deliver new features to the OPAC including: links to executed searches for more information on titles and authors in Google, Amazon, Google Books, Worldcat and Libraries Australia in a new record view "More about this"; links to a range of social bookmarking services via Addthis.com; thumbnail images of digitized content from our collections in the detailed record view; location maps; and spellchecking.

48.2. ***WebVoyage with a Wrapper*** • Michael Doran, Systems Librarian, The University of Texas at Arlington

A "wrapper" script allows a Voyager customer site to work around some of the constraints presented by the black-box nature of the WebVoyáge server-side binary executables. This presentation will show some of the things that can be accomplished as well as the pros and cons of this approach. Although somewhat technical in nature, this overview session will be of interest to anyone who is considering using a wrapper script.

49. ***Introduction to Self-developed Web ILS Data Accessing Interfaces*** • Hongfei Li, Systems Librarian, City University of Seattle

The presentation will introduce some self-developed web ILS data accessing interfaces. The interfaces were developed for library staff to access data in different ways than Voyager Access Reports and clients. The interfaces are designed to display real-time Voyager data, and can be filtered, sorted and exported for multiple purposes by library staff. The formats of interfaces are Excel spreadsheets, ASPX pages on the campus SharePoint website, or the item processing pages

residing on local PCs. Some data sources are merely from Voyager tables, while others are from combined data sources, such as data in Voyager combining with data in ILLiad, data in Voyager Reporter combining with data in Access Report. With the interfaces, library staff could perform regular library routines in an efficient way. The functions of the interfaces will be demonstrated, and the key issues of design and implementation will be discussed. The code is available to interested Voyagers.

3:30-5:00 pm

Track: ALEPH

50.1. ***Get a Room: The New Booking Feature as Implemented at McGill*** • Heather Cai, Information Technology Services Librarian, McGill University

With the opening of a new student-funded "Cyberthque", the McGill Library decided to use the new Booking feature to enable McGill staff and students to book the Cyberthque's four group study rooms, also known as Pods. This session will cover how we designed our implementation, ALEPH table adjustments and OPAC page adjustments. We will also tell you about the problems we uncovered and the workarounds we devised.

50.2. ***It's Just a Click Away: Using ALEPH Request for Cross-campus Document Delivery*** • David Atkins, Team Leader, Access and Delivery Services, University of Tennessee, Knoxville; Maribeth Manoff, Systems Librarian, University of Tennessee, Knoxville; Michael Rogers, IT Administrator, University of Tennessee, Knoxville; William Deleonardis, Senior Library Associate, University of Tennessee, Knoxville; Pam Sedgwick-Barker, Systems Librarian, Centers for Disease Control, Atlanta

University of Tennessee, Knoxville's popular campus delivery service, Library Express, implemented web catalog ALEPH Requests for both library pick-up and campus delivery. The service incorporates over 150 campus delivery locations. In one year, ALEPH Request service supplanted ILLiad as UT's primary request service. UT's ALEPH Request volume increased 100%. Panelists will discuss many topics including moving ILLiad patron and campus delivery preferences to ALEPH, customizing the Web catalog interface to include differing levels of service based on patron status, designing workflows such as new delivery location requests, color-coded check-in receipts and notices, and creating custom statistical reports.

51. ***A Haddock by Any Other Name (Authority) is NOT a Haddock: Implementing Version 18 Authority Control Functionality*** • Sandy Card, Head of Cataloging Services, Binghamton University; Betsy Friesen, Systems Librarian, University of Minnesota, Twin Cities; Allison Powers, ALEPH Technical Services Specialist, Harvard University; Sue Julich, Head, Enterprise Applications and Web Services, University of Iowa

Join us for a panel discussion on setting up authority control in ALEPH. Staff from four institutions will talk about systems aspects of authorities including how authorities are supposed to work in ALEPH, what was changed in v.18, table set-up, automatic updating, batch loading and importing authority records, indexing/re-indexing issues, and ongoing issues such as multiple thesauri, Library of Congress' multi-lingual authority records, and desired improvements. This session is for those interested in the set-up and technical functioning of authorities.

52. ***ALEPH ILL2: Conversion and Implementation*** • Scott Schmucker, Library Services Consultant, College Center for Library Automation, Florida

College Center for Library Automation, Florida, successfully converted from ALEPH Web ILL to the new client-based ILL2 module using Ex Libris' Upgrade Express package. Attendees will learn of our successful conversion and implementation, including the challenges of our irregular system architecture and being among the first to use the Upgrade Express package. We will demonstrate how the module allows for successful resource sharing among the 28 community colleges of Florida.

Track: DigiTool

53.1. ***Bringing Up a Digital Library: Growing Pains and Painlessly*** • Naomi Steinberger, Director of Library Services, Jewish Theological Seminary

The Library of The Jewish Theological Seminary received a grant to digitize and make available a collection of Rare Wedding Poems. It was the first collection to be brought up on DigiTool. This session will discuss the decision making process, the creation of guidelines and ultimately a working manual for creation of Digital Collections at the Library while working within a deadline to deliver the digital collection of wedding poems. This is intended for those who are looking to establish guidelines, procedures, workflow and manuals for creating a digital library.

53.2. ***Wiki Start up Advice: Using a Wiki for Intra and Interdepartmental Communication*** • Sarah Theimer, Assistant Department Head, Cataloging, Syracuse University

This session will present some of the wonderful things wikis can do and how we got ours up and running. Many communication problems can be relieved by a good wiki, but it isn't as simple as downloading the software. The right environment should be in place to maximize the positive impact. The session will discuss the philosophical and practical issues involved, along with the pitfalls and successes (including wikiphobia) experienced when advocating a Cataloging departmental wiki and marketing it to staff at the Syracuse University Library.

54.1. ***Extending DigiTool Deposit for ETDs with Web Services*** • Kerry Bouchard, Director of Automated Systems, Texas Christian University

Summarizes TCU's experiences implementing DigiTool for electronic theses and dissertations. We chose DigiTool mainly because of the Deposit Module functionality and web services API's - we hope to minimize the amount of local programming *required* (as compared to an Open Source product), while having the option to extend functionality using web services as desired.

54.2. ***A Standardized DigiTool Ingest Approach to Internet Archive/Open Content Alliance Digitized Books*** • Joseph Shubitowski, Head, Information Systems, Getty Research Institute; Leah Prescott, Digital Projects Coordinator, Getty Research Institute

We propose to discuss and demonstrate a standard, repeatable approach to loading an IA file package into DigiTool that can be adopted by any DTL site. We will discuss OCR conversion issues between Abbyy and ALTO, creating/using METS and/or Complex Object ingest streams, use of JPEG2000 for archive and use streams, task chains, workflows, etc.

Track: General

55. ***Pros and Cons of Outsourcing Your Server: RITS Customers Share Their Experiences*** • Ellie Briscoe, Manager, Technical Services**,** National Geographic Society; Marlene Caldwell, Manager, University of Texas Health Science Libraries Consortium; Don Muccino, Vice President, Global Support, Ex Libris; Janice Christopher, Catalog Management Librarian, University of Connecticut

How do you decide whether to have Ex Libris host your ILS? What are the pros and cons? What has the track record been so far, and what are the plans for the future? Existing RITS customers and Ex Libris staff will address these questions for those considering or curious about the move from maintaining your own server to paying for a hosted site.

Track: MetaLib

56. ***From Metasearch to Meta-services: Rethinking the Goals and Benefits of Metasearching Using the MetaLib X-server*** • David Walker, Library Web Services Manager, California State University Office of the Chancellor

Metasearch is still controversial in many parts of the library community. In this presentation, David will examine some of the arguments surrounding metasearch, offering a more expansive set of goals and benefits than has been traditionally advocated. He will showcase his work using the MetaLib X-Server to integrate metasearching with other systems and data in order to provide a richer end-user experience.

Track: Primo

57. ***Primo Update*** • Gilad Gal, Primo Product Manager, Ex Libris

The product manager will provide information about the latest changes in the product and plans for the future.

Track: SFX

58.1. ***Studying SFX Logs to Better Understand User Behavior*** • Anne L. Highsmith, Consortia Systems Coordinator, Texas A&M University; Bennett Claire Ponsford, Digital Services Librarian, Texas A&M University

This session will describe the SFX log analysis performed at TAMU during the Spring and Summer of 2008. We will discuss the process of gathering statistics from our SFX logs, what conclusions we reached about user behavior, and what changes we will make in our SFX menus as a result. The audience should learn the basics of SFX log analysis and the results of such an analysis at an ARL Library.

58.2. ***Live Web Usability Lab*** • Stephanie Willen Brown, Electronic Resources Librarian, University of Connecticut; Susan Teague Rector, Web Applications Manager, Virginia Commonwealth University

The Live Usability Lab format provides an exciting demonstration of the potential of usability testing for evaluating library resources from the patron's perspective. In this session we will use an innovative and interaction-driven usability demonstration method (Marty & Twidale, 2005) to assess SFX from a non-librarian perspective. This method will both demonstrate the potential and power of user testing, and engage the audience by illustrating the process with live data instead of canned examples.

59. ***Maintaining Availability: Ex Libris Applications Running on a RedHat Linux Cluster*** • Tom Hanstra, Systems Administrator, University of Notre Dame

High availability for applications is a desired goal in many arenas, and libraries are no exception. Here at Notre Dame, we have addressed this for our SFX, MetaLib, and Verde instances using a Red Hat Linux Cluster solution. The cluster provides automatic rollover of applications from one server to another should there be a hardware problem with any specific server. This presentation will describe how the RH Cluster works, some of the unique concepts involved in its

implementation, and some of the Ex Libris application modifications which were necessary to implement the cluster.

Track: Special Interest Groups

60. ***ALEPH Acquisitions/Serials Special Interest Group*** • Chair: Nancy Gibbs, Head, Acquisitions Department, Duke University

61. ***ALEPH Circulation Special Interest Group*** • Co-chair: Christopher Rose, Library Professional, Information Access and Delivery Services, University of Minnesota, Twin Cities; Co-chair: Jennifer Kuntz, LMS Field Specialist, Public Services, Florida Center for Library Automation

62. ***Voyager Consortia/Consortia & Shared Systems Special Interest Groups*** (joint meeting) • Co-chair: Kristine Hammerstrand, Director, CARLI User Services, Consortium of Academic and Research Libraries in Illinois (CARLI); Co-chair: Pascal Calarco, Systems Librarian and Head, Library Systems, University of Notre Dame

63. ***Voyager ILL Special Interest Group*** • Chair: Antonella Ward, Electronic Resources/Reference Librarian, Angelo State University

Track: Voyager

64. ***What's Next in the Unicode Environment: Improving Access to Non-Roman Script Materials*** • Ann Della Porta, Assistant ILS Coordinator, Library of Congress; David Bucknam, Digital Projects Coordinator, Library of Congress

Conversion to Unicode at the Library of Congress has enabled improvement in access to non-Roman script materials. This presentation will cover: Library of Congress' migration of non-Roman script cataloging activities from RLIN to Voyager; Library of Congress' effort to adapt Gary Strawn's Transliterator application to increase the efficiency of non-Roman script cataloging; metadata policy changes for non-Roman script material; plans for non-Roman script data in LC/NACO authority records; and Library of Congress' plans to expand beyond JACKPHY and beyond the MARC-8 repertoire to other non-Roman scripts, such as Thai or Armenian.

65.1. ***Automating a Vendor File Load Process with Perl and Shell Scripting*** • Roy Zimmer, Programmer/Analyst, Western Michigan University

This presentation will show from start to finish how to implement the automated process of retrieving a vendor file, preprocessing it, and loading it into Voyager. The implementation is primarily in Perl, with some support by shell scripting. A novice to intermediate audience should be able to take this implementation and adapt the details to their needs.

65.2. ***Perl DBI Scripting with the ILS*** • Roy Zimmer, Programmer/Analyst, Western Michigan University

This presentation will cover the basics of using Perl DBI with illustrations from several programs in use at our institution. We are a Voyager site, but the concepts presented should be applicable for ALEPH users.

66. ***The VuFind and Voyager Experience*** • Birong Ho, Systems Librarian, Western Michigan University

WMU uses VuFind to provide a customized public interface. The session will present the implementation of VuFind, customized searches as compared to VuFind default searches and Voyager's left-anchor searches, and links to various resources such as Google Books and

Syndetics. The audience will get a general overview of the project and learn why we chose VuFind as the public interface.

67. **Who Needs Recall: Linking to ILL from the Catalog** • Dean Lingley, Senior System Administrator, Purdue University; Noel Diaz, Senior Network Administrator, Purdue University; Sue Ward, Head, Access Services, Purdue University

To enhance patron satisfaction, Purdue decided to eliminate the recall function from the OPAC. Replacing it instead with a Javascript created hyperlink to the ILLIAD ILL system. The link is only displayed when certain specific criteria are met on the display page. The audience will learn how to implement a similar link in their catalog, and will hear about some marketing and public service issues they may want to consider when implementing such a solution.

5:00-6:00 pm

Poster Sessions

ALEPH v18 New Authority Control Setup and Testing • Fang Peng, Senior Library Software Engineer, Stony Book University; David Bolotine, Head of Cataloging Department, Stony Brook University

This poster is based on Stony Brook University Libraries experience implementing Authority Control in ALEPH Version 18. It includes the instructions of ALEPH 18 New Authority Control Setup, the necessary steps to trouble shoot when things do not go as expected. Minimal index jobs necessary to run and activate New Authority Control are listed and sample values provided. The most commonly encountered problems in setting up authority control functionality are discussed in detail.

Across the Universe: The eSWUG Experience Hosting a Regional Training Event • Margaret Driscoll, Course Reserves Coordinator, California State University, Channel Islands; Robin Hartman, Library Director, Hope International University; Nell Yang, Librarian, Santa Ana College

The Ex Libris Southwest Users Group (eSWUG) held a successful regional training event in February 2008, with an attendance of over 30 Voyager users. We'd like to document this experience, highlighting the step-by-step procedure in planning, hosting, and wrapping up a regional training event. We hope that this "how-to-do-it" approach will encourage other institutions to serve as a host for similar events.

Batch Loading of Item Records from an Excel Spreadsheet • Gwyneth Duncan, Systems Librarian, Duke University

As our library began moving long runs of serials to remote storage, we faced the need to itemize and barcode all the volumes. We developed a custom service which reads a tab-delimited file (created via Excel) of item information and both adds items to ALEPH and updates an existing holdings record with the corresponding 863/4/5 fields.

Cataloging Statistics Using ALEPH and MIstaT • Selina Wang, Associate Head of Cataloging and Metadata Services, MIT; Christine Moulen, Library Systems Manager, MIT

It is challenging to create cataloging statistical reports from ALEPH. There is a rich source of raw data available in the ALEPH database, but there are few options to produce convenient and flexible cataloging statistics. This session demonstrates how the MIT libraries created a variety of customized reports, charts, and graphs to produce flexible, visually interesting statistical displays. We extracted ALEPH data using a combination of SQL and batch services, and analyzed it with a custom program ("MIstaT"). Many views of the data are possible, including cataloger activity by Item Type, Sublibrary, Cataloging Source, and many others. Statistical breakdowns by discipline are also possible. Activity from the ALEPH catalog can be integrated with activity from OCLC Connexion to provide comprehensive reports.

Chinese Wade-Giles to Pinyin Conversion With ALEPH, GenLoad, and Connexion • Yue Li, Formats Librarian Cataloger, Florida State University; Dongqing Xie, Coordinator of Integrated Library Systems, Florida State University

OCLC finished Chinese vernacular Romanization from Wade-Giles to Pinyin years ago. But many libraries have never done this conversion for various reasons. Without Pinyin conversion, users cannot retrieve Chinese records and authority records if they use the current official Chinese Romanization, Pinyin. Florida State University utilized ALEPH, Connexion and GenLoad, a local data loader application, to successfully update all its 5,770 Chinese bibliographic records with the newest OCLC records. The quality of the records is greatly improved. This project has saved thousands of dollars for the Libraries. The workflow can be used to update bibliographic records in batch for any identifiable records.

Developing a Persistent URL Creator for SFX • Deborah Mouw, Electronic Resources Specialist, Western Michigan University

This poster will outline the steps involved in developing a persistent URL creator using the SFX API. It will describe the need which the persistent URL creator is meant to fill as well as the design decisions and basic functionality of the end product. The poster will be structured to present information pertinent to basic SFX users as well as more advanced users. The audience should learn specifically how to implement a persistent URL creator at their own institution and more generally some of the issues surrounding persistent URL linking.

"Don't Make Me Think": Re-designing "Save and Mail for Course Reserves" in ALEPH OPAC • Heather Cai, Information Technology Services Librarian, McGill University

At McGill, professors have had to submit the lists of items they want placed on reserve via a web form in the Library's web site. The process required manual input of bibliographic data and other information about the course. To automate and simplify the process, the Library decided to use the "Save and Mail for Course Reserves" feature inside the ALEPH OPAC. The original design did not meet our expectations, in terms of the work flow, the interface, and the functionality. This session will cover the redesign of the implementation, including the restructured work flow, reconstructed web pages, and enhanced functionality.

Documenting SFX at K-State Libraries; or, "You Should Blog That" • Jamene Brooks-Kieffer, Resource Linking Librarian, Kansas State University

Since installation two years ago, K-State Libraries' SFX administrator has maintained a blog documenting local changes and improvements made to SFX. This blog was

originally intended to communicate with library staff, but its readership has expanded into the greater SFX customer and vendor community. The poster will display selected posts and comments from the K-State Libraries: SFX Documentation blog (http://ksulib.typepad.com/sfxdoc/). The SFX administrator will discuss the blog's pros and cons and offer suggestions for trying out this documentation method with your own SFX installation.

Making Your ALEPH Web OPAC Accessible • Dror Berger, Database Analyst, MALMAD, the Israeli Inter-university Center for Digital Information Resources

ALEPH's web OPAC, despite being the patron's main tool for discovering the library's resources, lacks a key element, accessibility. MALMAD, the Israeli Inter-University Center for Digital Information Resources, alongside AKT, a commercial company, have redesigned the ALEPH web OPAC completely. We used validation methods and a powerful CSS control to make the interface (almost) completely accessible. The poster will include tips and tricks to make the audience's OPAC more accessible.

MetaLib X-Server Implementation @ CSUN: "Metasearch" to "Multisearch" • Luiz Mendes, Electronic Resources Librarian, California State University, Northridge; Coleen Martin, Coordinator, Outreach Services, California State University, Northridge; Marcia Henry, Database Coordinator, Reference & Instructional Services, California State University, Northridge

This poster describes the implementation of the MetaLib X-server-based Xerxes at CSU Northridge. It provides a rationale for migrating MetaLib to the X-Server and presents features of the new interface as well as its benefits and advantages. Provides results of survey conducted to analyze librarians response to the implementation, including librarians' promotion of new interface, Multisearch. Presents usage data for 63 discipline categories and Multisearch. Learning Outcomes (Audience): To learn about the benefits of implementing the MetaLib X-server through a local implementation, including customizations and features adopted. To use the survey designed and conducted as a model to assess librarians response to and promotion of MetaLib in a new interface.

A New Era in Information Service Delivery: Best Practices in Implementing ALEPH 500 • Sharon Premchand-Mohammed, Librarian III, The University of the West Indies, St. Augustine; Stella Sandy, Librarian II, The University of the West Indies, St. Augustine; Jennifer Joseph, Deputy Campus Librarian, The University of the West Indies, St. Augustine

This poster describes the implementation of ALEPH 500 version 17 at the St. Augustine Campus Libraries of The University of the West Indies. It traces the process from the initial planning and procurement stages, to the installation and transition to maintenance phases. It outlines the process and strategies used to achieve the various defined objectives. This case study shares the experience gained from the implementation process and makes recommendations for best practices that are useful for small academic libraries in a developing world context which face a variety of challenges when implementing new technologies critical to their relevance and survival.

Preparations for Using p-manage-33 for Batch Record Deletion • Steve R. Thomas, Local Systems Development Coordinator, University of Tennessee, Knoxville

The ALEPH cataloging client provides a utility (p-manage-33) that will process a list of bibliographic document numbers and delete those bib records as well as all related

admin, holdings, and item records. But, how is this input list to be prepared? This presentation outlines a way to determine, in a semi-automated fashion, which items within a given collection may be deleted in batch mode and which must be examined individually because of their relationships with items in other collections.

Teaching SFX and Metalib to Inexperienced Users • Linda Chenoweth, Reference Librarian, West Texas A&M University

SFX and Metalib are complex software packages, which are confusing to inexperienced users. Accurate mental models can help students develop facility in using the interrelated features of journal and article finding. Mental models can also help resolve the disparities among the native interfaces that will be encountered. This poster will demonstrate a few of the techniques and analogies that can be used to help the student researcher use the software more effectively.

Tuning Primo Stopwords • Selden Deemer, Library Systems Administrator, Emory University; Scott Turnbull, Senior Software Engineer, Primo Implementation, Emory University

As delivered, Primo comes with a list of 33 stopwords for English. Some of these words are significant for searching. By comparing the delivered stopword list with a word frequency list for the 100 most common words in English, we eliminated 21 common words that are significant for search and retrieval. We also solved a known search problem in Primo by defining the letter "y" as a stopword.

Using Triggers to Capture Statistics in the Cataloging Module: An SQL Update • Jason Fleming, Technical Support Librarian, University of Florida

The University of Florida Cataloging Department uses the program MacroExpress to aid in the creation of Triggers which are attached to Catalog Holding records. Monthly Statistical reports are created using an SQL query that allows the department to easily track their progress. Current practices will be described, and an explanation of what has been altered in the last few years to achieve this will be discussed. Plans for the future of the project will be outlined.

Yikes! How Many Databases Do I Need to Learn? Training the New Cataloger in a Multiple Database, Multiple Software Interface Environment • Dianne Narum, Catalog/Electronic Resources Librarian, Bemidji State University; Mary Ann Greenwald, User Support Specialist/Application Programmer, PALS Development, Minnesota State University, Mankato

New catalogers are often confused by the databases and software environments they must understand, keep track of and eventually master in order to learn their jobs. Not only is there the multiple database environment of ALEPH, but OCLC Connexion databases (Client and Web Browser) navigate differently than ALEPH. One example: Adding your holdings in OCLC is not the same as creating a holding location/record in ALEPH. These small differences create frustration and confusion when training a new employee. The poster will share helpful tips and show how the databases are interconnected in a way that is understandable to the newcomer, making the job of the trainer go more smoothly.

Friday, August 1, 2008

8:30-10:00 am

Track: ALEPH

68.1. ***ALEPH Course Reserves in Version 19: An Update from the ELUNA ALEPH Course Reserves Focus Group*** • Christopher Rose, Library Professional, Information Access and Delivery Services, University of Minnesota, Twin Cities; Ellen Jones, Supervisor, Reserve Services, University of Iowa; Kathy Isaacson, Library Systems Coordinator, Lawrence University; Leon Krauthausen, Systems Librarian, Freie Universitaet, Berlin; Fang Peng, Senior Library Software Engineer, Stony Brook University; Brenda Dunbar Rutten, Senior Library Services Consultant, College Center for Library Automation, Florida

The ELUNA Course Reserves Focus Group has been working with Ex Libris over the past two years to improve ALEPH Course Reserves. These improvements are now available in version 19. The group summarized its enhancement requests at ELUNA 2006. This session will take a quick look back at the enhancements requested and then focus on what is new and improved in version 19.

68.2. ***Winged Migration: Departing the World of ALEPH Web Course Reserves and Finding a Home in the GUI*** • Christopher Rose, Library Professional, Information Access and Delivery Services, University of Minnesota, Twin Cities; Jerrie Bayer, Coordinator, Circulation, Reserve, and Stacks, University of Minnesota, Twin Cities

Version 19 of ALEPH has redesigned Course Reserves. This session will explore how Minnesota has migrated its Reserve data and workflow into the new version. The session will take a look at how courses and documents created in previous versions appear in v.19. We will demonstrate how Minnesota is utilizing the new functionality and discuss local workarounds that Minnesota has developed.

69. ***Current and Future Needs for Data Interchange and Integration*** • Ellen Bishop, Systems Librarian, Acquisitions and Serials, Florida Center for Library Automation; Joshua Greben, Systems Librarian/Analyst, Florida Center for Library Automation

This panel will be a discussion between the presenters and the audience regarding current data interchange and integration, as well as what we'd like to see in the future. We will begin by discussing the types of data FCLA currently imports and/or exports between the ILS and external systems, what those external systems are, and the mechanisms used. The audience will be asked to participate by sharing some of their current practices. We will then discuss the differences between data interchange and data integration, and consider various cases where each might be appropriate. We will consider questions such as: What current Services meet our needs? What data would we like to be able to exchange or access that we cannot currently? What data needs to be exchanged or accessed dynamically? The discussion is intended to be broad, encompassing import and export of data, as well as messaging between and links among systems.

Track: DigiTool

70. ***DigiTool Update*** • Tomer Paz, DigiTool Product Manager, Ex Libris

The product manager will provide information about the latest changes in the product and plans for the future.

Track: Digital Preservation System

71. **Digital Preservation System Update**, Yaniv Levi, Digital Preservation System Product Manager, Ex Libris

The product manager will provide information about the latest changes in the product and plans for the future.

Track: General

72. **The Ex Libris Open Platform** • Tamar Sadeh, Director of Marketing, Ex Libris

The session will present the Ex Libris vision of offering its solutions as an open platform which customers can extend by adding software components that they develop. The actual work done to enable the openness of the solutions will be described. The collaborative platform that facilitates the publishing of the Ex Libris interfaces and the hosting and exchange of software components contributed by the community will be demonstrated.

Track: MetaLib

73.1. **Getting Subject Librarians Onboard with MetaLib** • Jean Rainwater, Co-leader, Integrated Technology Services, Brown University

Getting subject librarians to trust and promote MetaLib can be challenging. Integrating MetaLib into existing workflows for creating course and subject guides has been an effective strategy for engaging our staff. In addition the development of local web-based tools has made the content of MetaLib more transparent. Staff are able to browse dynamic lists of resources available in MetaLib and the extent to which they are cross-searchable, lists of new resources, the assignment of categories to resources, and the placement of deep links.

73.2. **Trends and Patterns of MetaLib Usage at a Large Academic Library** • Frank Cervone, Director, Library, Information, and Media Studies, Chicago State University (formerly Assistant University Librarian for Information Technology, Northwestern University)

Since MetaLib went live into production in 2005, Northwestern University Library has been keeping statistics on the usage patterns of MetaLib and SFX. Over the course of time, patterns in the usage of both MetaLib and of the electronic resources it searches have changed, sometimes in unexpected ways. In this session the audience will learn what we discovered about the trends and changes in usage that have occurred over the last three years.

Track: Primo

74.1. **Implementing Primo at the University of Iowa Libraries** • Brian Thompson, Systems Librarian, University of Iowa; Sue Julich, Head, Enterprise Applications and Web Services, University of Iowa

We will discuss Primo implementation at the the University of Iowa Libraries. We'll explain our implementation process and decisions. Additionally, we will discuss the local modifications and enhancements that were implemented at Iowa. The audience will gain a better understanding of the staff and time commitment needed to implement Primo at their own institution.

74.2. **Primo Rules!** • Glenn Manino, Library Systems Integration Analyst, Boston College

Much of Primo's flexibility arises from its database structure, in which records from many different sources are "normalized" into a standard "PNX" record format. One important task in setting up Primo is to create or customize the Normalization Rules which build these PNX records. This presentation gives an overview of how records from ALEPH, DigiTool, and other sources are turned into Primo PNX records. It also provides a software tool, "PriView" which makes it easier

to follow records as they are transformed into PNX, helps document the normalization process, and even translates the sometimes obscure normalization rules into a more compact and readable format.

Track: SFX

75.1 ***Using SFX and MARCit to Add E-journal Holdings to a Millennium Catalog*** • John Wenzler, Electronic Resources Coordinator, San Francisco State University; Ya Wang, Electronic Collections Coordinator, San Francisco State University

The SFX knowledge base contains extremely useful information about a library's ejournal holdings, which can be used in other applications. This session will explain how the San Francisco State University Library uses ERM, MARCit, and the SFX knowledge base to automatically update its ejournal holdings in its online catalog. The session will primarily interest libraries that use SFX and the Millennium ILS. However, it will be of interest to anyone who wants to use SFX data in other applications.

75.2. ***It Works: Integration of SFX into a Statewide Virtual Library*** • Katie Gohn, Information Analyst, GALILEO, University System of Georgia

GALILEO, Georgia's Virtual Library, provides SFX services to 400 multi-type institutions. Using a variety of merging and localization processes across two server sites, GALILEO supports the management of both consortium and institutional resources within four consortium and nine institutional instances. SFX tools such as the A-Z list, Citation Linker, and subject categories have also been distributed into the GALILEO system web pages. This session will discuss the GALILEO SFX implementation: what we have done and how we did it, what we are doing now, and what we plan for the future integration of SFX into GALILEO and library websites.

76.1. ***A&I TO A-to-Z: Expanding Verde/SFX*** • Marc Lalonde, Library Web Coordinator, University of Toronto Libraries Scholars Portal; Amaz Taufique, Systems Support Specialist, Ontario Council of University Libraries

Prior to its implementation of Verde, the University of Toronto Library (UTL) used its locally built ERM as a source for many other services: library catalogue, research guides, my.library, database information pages, and an A&I A-Z list. This presentation will cover how UTL and Scholars Portal added indexes and databases to Verde/SFX while maintaining the interconnectivity between the ERM and UTL library services. The audience will learn how we used local Verde records and SFX targets, customized A-Z profiles, and data dumps to fulfill the needs UTL staff and the University community and other libraries of the Ontario Council of University Libraries.

76.2. ***Achieving a Superb SFX Menu without Changing the Ex Libris Code*** • Peggy Kain, Electronic Resources Librarian, University of Alabama at Birmingham; Jesse Cross, Systems Analyst, University of Alabama at Birmingham

The session will show how the University of Alabama at Birmingham, Mervyn H. Sterne Library successfully managed to achieve a clean, elegant, user friendly SFX menu just by using the tools provided by Ex Libris, without changing any code. We will show how we achieved this on the Unix side by modifying the SFX server configuration files and style sheets, as well as through the Admin Center, by creating logic display rules to get the desired effect. We hope to provide the audience with simple yet effective means to accomplish the desired end without all the work.

Track: Special Interest Groups

77. ***ALEPH Cataloging/Authorities Special Interest Group*** • Chair: Steve R. Thomas, Local Systems Development Coordinator, University of Tennessee, Knoxville

78. ***ALEPH Systems and Reports Special Interest Group*** • Chair: Michael Rogers, IT Administrator, University of Tennessee, Knoxville

79. ***Voyager Acquisitions Special Interest Group*** • Chair: Julia McGinnis, Technical Services Librarian, California University of Pennsylvania

80. ***Voyager Call Slip Special Interest Group*** • Chair: Emily Batista, Access Services Projects Librarian, University of Pennsylvania

81. ***Voyager Technical/System Administration Special Interest Group*** • Chair: Bob Trotter, Information Technology Manager, University System of Georgia

Track: Voyager

82. **Web Services Approach to a ShelfLister Inventory** • Ken Herold, Director, Library Information Systems, Hamilton College

Hamilton College has adapted Michael Doran's ShelfLister 1.3 for use as a web service in its inventory process. The presentation will describe how we modified its code for use as a behind-the-scenes engine for a PHP-driven web front end. The end result is a web-based tool allowing our Circulation staff to directly control shelflist barcode file submissions (between 500 and 1000 barcodes long) with immediate webpage printouts of items out of place or missing, with their barcodes, item statuses, and LC call numbers.

83. **Let VRS Work for You!** • Kelly Robinson, Assistant Service Site Coordinator / Information Systems Specialist, University System of Georgia GIL Service Site at Georgia State University

Need help with inventory control, class statistics, or blob searches on bib and holdings records? This session may be for you! The Voyager Reporting System (VRS) has been enhanced to include these capabilities, and continues to provide tailored reports for library staff members through the use of menu-driven options. It has been developed and is distributed by the University System of Georgia and also is used by more than 16 other libraries within the Voyager community. The session will provide a general overview of VRS and will examine the new enhancements to the application.

10:30-11:30 am

Track: ALEPH

84. ***Invoices: From ALEPH to PeopleSoft (and Back Again)*** • Heather Hessel, Assistant Director, Library Enterprise Operations, University of Minnesota; Erik Biever, Systems Analyst, University of Minnesota

Beginning in July 2008, the University of Minnesota will be migrating all current financial systems to PeopleSoft, representing the largest software implementation ever undertaken by the University. The University Libraries interacts with the current system to transmit invoice and budget data and to update ALEPH with details returned from the financial system. The migration to PeopleSoft required an updated analysis and programming of this process, and provided new opportunities for streamlining the workflow. This presentation will include examples of benefits to staff, details about interfacing with the PeopleSoft environment, and information about generating XML data from ALEPH.

85. ***Extending the OPAC: Integrating WorldCat, Maps, and More into ALEPH*** • Mark Dehmlow, Electronic Services Librarian, University of Notre Dame; Aaron Bales, Assistant Engineering Librarian, University of Notre Dame

At Notre Dame we have begun to incorporate next generation features into our OPAC before we acquire a next generation search system. We designed two tools to extend the functionality of the OPAC. They include links to third-party sites such as WorldCat.org and Google Books, while simultaneously pulling external information from other sites to make it easier for our patrons to find what they are seeking. Designed for all experience levels, this program will provide an overview of the services, how the technology works with a focus on OPAC integration and the ALEPH X-Server, how the services are being used, and what the response has been.

86. ***Global Changes in ALEPH: An Overview*** • Sandy Card, Head of Cataloging Services, Binghamton University

This session will present an overview of global changes that make our database maintenance work easier. Examples of global changes dealing with changes to holdings, items and the bib record will be presented along with step-by-step procedures for their completion. We will explore options using the services menu as well as functions within the GUI.

87. ***Battles and Triumphs with Online and Batch Inventory: ALEPH Version 17 and Higher - Inventory Management*** • Peg Lawrence, Systems Librarian, Minnesota State University, Mankato; Bruce Willms, Director of Technical Services, Metropolitan State University; Mary Ann Greenwald, User Support Specialist/Application Programmer, PALS Development, Minnesota State University, Mankato

The MnPALS consortium of libraries is a multi-ADM (63 ADMs) environment with the central server being located at the PALS central office. ADMs differ on how they want to conduct their inventory; i.e. online manual or batch. This session will touch on 3 areas: 1) central server site issues ranging from providing the file from the ALEPHe/scratch or data/scratch directories to configuring the Shelf Report Number (SRN), 2) an ADM library's experiences with the online manual inventory using a wireless laptop, and 3) an ADM library's experiences using the batch inventory in conjunction with an RFID reader.

88. ***ALEPH Report Options on the Fly*** • Sherri Parker, Coordinator of Library Technology and Acquisitions, DePauw University

Many ALEPH users do not realize that they can edit a report form themselves on-the-fly from their desktop to include fields that they may not realize are available for that report. ALEPH utilizes .xml files that include all fields available for any given report. Many users do not realize that the data is there in the background, but the form is not using all available data. By browsing the .xml in the Task Manager, staff can see all fields that are available for a particular report, which were not included by default. The session will demonstrate how staff can utilize this information to modify a report on their client without having to re-run the report. This is for anyone who runs reports, you don't have to be a systems person to do this.

89. ***How to Give Your Headings a Bath: Description of an Authorities Clean-up Project*** • Michael Rogers, IT Administrator, University of Tennessee, Knoxville

Our ILS prior to ALEPH offered no authority control. As a result, the headings were a mess! We decided a good scrubbing was in order and contracted with Marcive to "clean up" authority headings in the bibliographic database based on LC, and purchase all available authority records for those headings. The session will review how we 1) extracted 1.62 million BIB records for Marcive, 2) created, reviewed and signed off on a test set, 3) re-loaded the corrected BIB

database and the new AUT records, 4) indexed xxx01 and xxx10, and 5) continue on-going database clean-up with Marcive using their Overnight Authorities service.

Track: DigiTool

90. ***Building New Hampshire History*** • Eleta Exline, Digital Collections Librarian, University of New Hampshire

This presentation will be a case study of the New Hampshire History Digital Collections project at the University of New Hampshire Library. The collections are drawn from a variety of sources, including legacy digitized state documents and local histories, newly digitized and transcribed American Civil War manuscripts, and books scanned in conjunction with the Open Content Alliance. Topics will include legacy collection migration into DigiTool, METS implementation, project workflow, and collection level DigiTool interface customization.

Track: General

91. ***Periodical Management Using Algorithm Budgeting Method*** • Azungwe Kwembe, Serials and Electronic Resources Librarian, Chicago State University

At Chicago State University, the Library has been experiencing a budget crisis where every year we have to cancel periodicals in order to cover the cost of our periodical subscriptions. In order to be fair, I examined all the subject areas, and looked at how much money is spent on periodicals in each program area, and the actual amount that is allocated in the area. This is where the algorithm comes in. The funds are distributed using criteria such, availability of titles, Price index, constituencies weighted, programs weighted range average, and credit hours offered and conspectus. Steps in the procedure include: requesting a report of all the titles that the library subscribes to with their prices in an Excel spreadsheet format; sorting them by Library of Congress call number, and separating them according to program subject areas. This is followed by comparing the cost with the actual allocated budget from the algorithm. If any area is over the algorithm budget, the bibliographer for the area is notified of how much money needs to be cut. Sometimes this process is done just so that the savings from a cancellation can be used to add new titles to under spent areas to keep the budget balanced.

Track: MetaLib

92. ***MetaLib Update*** • Karen Groves, MetaLib Product Manager, Ex Libris

The product manager will provide information about the latest changes in the product and plans for the future.

Track: SFX

93.1. ***Databases in SFX: MIT's Experience*** • Rich Wenger, Systems Programmer, MIT

The MIT Library decided to load databases into SFX as local objects, where they can be served in an A-Z list. This is part of a larger reorganization of our search and discovery tools. This session will cover our reasons for taking this route and the SFX configurations required to make it work. Some knowledge of SFX will be helpful but not required, so the session will be appropriate for technical and non-technical people.

93.2. ***Umlaut: An Open Source Link Resolver Front End*** • Jonathan Rochkind, Digital Services Software Engineer, Johns Hopkins University

Umlaut is Open Source software that serves as a "front end" to SFX, via the SFX API. Umlaut allows greater ease of advanced interface customization in a way that should be stable across

SFX releases, and additional value-added services on top of the SFX Knowledge Base in an effort to search other sources for access and relevant services. Umlaut provides an example of a loosely coupled architecture to support integration of diverse systems. Johns Hopkins Libraries experimentally deployed the Umlaut as their link resolver front-end in January 2008. The talk will cover the history, features, and opportunities of the Umlaut project.

94. ***OpenURL Server Recognition without Maintaining a Database and without Browser Extensions*** • Sue Dentinger, Network Services Librarian, University of Wisconsin, Madison; Rose Smith, Software Developer, University of Wisconsin, Madison

The free WorldCat.org OpenURL registry has enabled the PrimateLit database to easily provide OpenURL access to any institution, without the staff-intensive task of maintaining IP address ranges and OpenURL server parameters, and without institutions having to pre-register. How we prompt off-campus patrons for affiliation, pre-selecting or changing the institution, and the problems encountered using the WorldCat OpenURL registry will all be covered.

Track: Special Interest Groups

95. ***ALEPH ILL Special Interest Group*** • Chair: Scott Schmucker, Library Services Consultant, College Center for Library Automation, Florida

96. ***All Product EDI Special Interest Group*** • Chair: Christine Moulen, Library Systems Manager, MIT

97. ***Voyager Cataloging Special Interest Group*** • Chair: Marilou Hinchcliff, Coordinator of Cataloging, Bloomsburg University of Pennsylvania

98. ***Voyager Circulation/Reserve Special Interest Group*** • Chair: Krista Higham, Access Services Librarian, Millersville University

Track: Verde

99. ***Verde Product Group*** • Chair: Wendy Robertson, Electronic Resources Systems Librarian, University of Iowa

Discussion of enhancement process, election of product group leaders, other discussion topics as appropriate.

Track: Voyager

100. ***Integrating Selection and Ordering in Voyager: WorldCat Selection*** • Janet Lute, Integrated Library System Coordinator, Princeton University; Katharine Treptow Farrell, Assistant University Librarian for Technical Services and Head, Order Division, Princeton University

The aim of this session is to discuss Princeton University Library's implementation of OCLC WorldCat Selection, an integrated tool for selecting and ordering firm orders. The presenters will talk about the reasons for purchasing this tool, the implementation steps and setup, selector input and use, and how the orders are loaded into Voyager and processed. They will outline issues in working with book vendors to receive records and will also discuss the impact that this has had on ordering throughput time and budgeting. WorldCat Selection is a web-based tool that is ILS neutral and so this session could be of interest to a wider audience beyond Voyager users.

101. ***From Order to Check Out: Improving Workflows through Acquisitions, Cataloging, and Circulation*** • Jackie Wrosch, Systems Librarian, Eastern Michigan University

This presentation will address how our library has recently improved Voyager workflows through all departments and modules to get books to the shelf and patron more quickly. Changes include automating all downloading and bulk importing of records, new reports for staff, scripts to detect double MFHDs, creating offline charge files to allow the placement of Holds on these items and improving the OPAC display. The audience will learn why we needed to do so, how it has impacted both staff and patrons, and how they might adapt these procedures and scripts for their own environments.

2:00-3:30 pm

Track: ALEPH

102.1. ***A Diversity of Data: Adventures in Automated ALEPH Batch Loading of Vendor MARC Records*** • Pascal Calarco, Systems Librarian and Head, Library Systems, University of Notre Dame; Mark Dehmlow, Electronic Services Librarian, University of Notre Dame

Loading Vendor-provided MARC records for electronic books and other entities into ALEPH is a complex task, with a new adventure to every record set. We will present on the work of our team of cataloging staff, ALEPH and electronic resources systems staff and librarians, who have developed policies, workflows, data standards, and automated tools to make the process a little less daunting. Intended audience is anyone interested in MARC record manipulation and loading for an ILS. Outcomes: you will learn the issues and processes with loading vendor MARC record sets into ALEPH.

102.2. ***Discussion of the Workflow of Batch Loading Bibliographic Records into ALEPH — Does the Current Workflow Match Our Needs?*** • Karen Newbery, Analyst, IT, Duke University; Beth Brennan, MARC Database Manager, MIT

This session will be a discussion of the workflow of retrieving and loading batch bibliographic records into ALEPH. The discussion leaders will present their processes, and then open the floor to others who would like to share their processes or ask questions. The focus will be on the current workflow that is offered by Ex Libris using the services menu and if it matches the needs of the library. If it does not, what changes can we suggest to make it work better for us as the users?

103.1. ***Not on Shelf? Click Here*** • Kathy Williams, Manager, Circulation Services, Boston College

Boston College Libraries offer online requesting of books, articles, and book chapters directly through the ALEPH Catalog and through Your Account in the catalog. Requests include recalls of books on loan, requests for material in off-site collections and fee-based requests for desktop document delivery of articles and chapters from on-site collections. Most recently the libraries have implemented the ability to request a search for a missing book and a "report a returned loan" form in Your Account. This presentation will give an overview of each type of request, a brief history of the development of request functionality in conjunction with the initial implementation of ALEPH and a list of goals for the future of requests at the Boston College Libraries.

103.2. ***Extreme Makeover, Web OPAC Edition*** • Amy Helfman, Web Development Librarian, Brandeis University

A comparison of the "before" and "after" versions of the ALEPH OPAC (version 18) at Brandeis demonstrates how the new version improves usability. Essential elements of graphic design will

be introduced as they pertain to web-based applications. Audience members will learn basic principles that they can apply not only to the OPAC, but to other web-based systems as well.

104. **Perl DBI Scripting for ALEPH** • Christine Moulen, Library Systems Manager, MIT; John Osborn, Manager, Library Systems Support, University of Iowa

This presentation topic was requested during the Systems SIG session at last year's meeting. The Perl DBI module can be used to incorporate database queries into Perl scripts, eliminating the need for separate SQL scripts or learning SQL formatting commands. This will be a technical session, geared toward ALEPH system managers, though possibly applicable to other products. The presentation will cover some installation tips for the DBI and DBD:Oracle Perl modules (or do you use the one Ex Libris provides?), how to incorporate this module into your scripts, and some use cases at the presenters' home institutions. A basic sample script will be provided.

105.1. **The Encore Experience: Using a Third Party Discovery Tool with ALEPH and Voyager** • Tari Keller, Systems Librarian, University of Kentucky; Alesia McManus, Head of Research, Information and Instructional Services, Binghamton University

During 2007, Binghamton University and the University of Kentucky worked with Innovative Interfaces as development partners to make the Encore product a viable alternative search tool with ALEPH and Voyager. The project involved programming work to develop and automate extract scripts, as well as extensive testing for accuracy and functionality of the interface with the ILS data. This presentation will briefly describe the project and demonstrate Encore with ALEPH and Voyager. The audience will learn general concepts and considerations to keep in mind when working with third party products.

105.2. **Using ALEPH and Endeca to Develop a User Interface at Duke University** • Gwyneth Duncan, Systems Librarian, Duke University; Ken Mitchell, IT Analyst, Duke University

The Triangle Research Libraries Network, of which Duke University is a member, is working on an Endeca-based faceted-browsing interface to the combined holdings of the member libraries, based on the work done by North Carolina State University. As part of this project, Duke is developing a replacement OPAC interface using both Endeca and ALEPH as data sources. Ken Mitchell and Gwyneth Duncan will highlight important technical aspects of this project, focusing on the data transfer from ALEPH to Endeca and the development of an interface using Endeca's APIs and the ALEPH X-Server.

105.3. **Designing and Implementing an Endeca and ALEPH-based Library Catalog in Florida** • Joshua Greben, Systems Librarian/Analyst, Florida Center for Library Automation; Jean Moises, Coordinator of Computer Applications, Florida Center for Library Automation; Ned Stewart, IT Expert, Florida Center for Library Automation

The State University Libraries of Florida use the Endeca Search and Navigation Engine to provide a customized public catalog. This session will present the architecture of the project and discuss how ALEPH, SFX, and MetaLib are used as pieces for a customized front-end. The audience will get a general overview of the Endeca project and also learn about the development process, and the lead programmers will be available to answer questions from the audience.

Track: SFX/MetaLib

106.1. **XML-based Subject Guides: Pulling It All Together** • Susan Tschabrun, Librarian, California State University, Fullerton; Mike Blyleven, Assistant Head of Library Systems, California State University, Fullerton

California State University at Fullerton Library is working to move away from hardcoded subject guides created using Microsoft FrontPage to a dynamic solution based on the MetaLib X-Server, the SFX API (or eventually Verde SOAP services), and our ILS XML Gateway. Key goals for this project include minimizing duplicate data entry while giving librarian subject specialists the flexibility they need to quickly pull together groups of resources for a discipline, course, or other purpose. The presentation will show the results of our work and explain the decision-making behind some of the choices we made.

106.2. ***Building an RSS Table of Contents Alerting Service Using SFX and MetaLib*** • David Walker, Library Web Services Manager, California State University Office of the Chancellor

This session will show a system developed at Cal State that provides an RSS-based journal table of contents alerting service, using SFX and the MetaLib X-Server to drive the creation of the feeds from indexing and abstracting databases. The presentation will cover the advantages of this approach over existing models, and cover some technical details of the implementation.

Track: Special Interest Groups

107. ***ALEPH Reserve Special Interest Group*** • Co-chair: Jennifer Kuntz, LMS Field Specialist, Public Services, Florida Center for Library Automation; Co-chair: Christopher Rose, Library Professional, Information Access and Delivery Services, University of Minnesota, Twin Cities

108. ***ALEPH X Server Special Interest Group*** • Chair: Greg Lee, College Center for Library Automation, Florida

109. ***Voyager Serials Special Interest Group*** • Chair: Sherrie Kristin, Library Systems Technical Assistant, Purdue University Calumet

110. ***Voyager Universal Borrowing Special Interest Group*** • Chair: Bruce Gottschall, Coordinator of Library Information Systems, Kutztown University of Pennsylvania

Track: Verde

111. ***Verde - Back to the Future! Lightening Reports and Discussion Forum*** • Moderator: Rich Wenger, Systems Programmer, MIT

Moderated discussion group, including brief 10-minute individual overviews by several participants, followed by open discussion about challenges, strategies, and successes in implementing Verde.

Track: Voyager

112. ***Crushing, Blending, and Stretching Data: Data Warehousing and Mining Data from Voyager and Other Library and University Systems for Assessment of Library Operations*** • Ray Schwartz, Systems Specialist Librarian, William Paterson University

The topic is the Cheng Library's effort to build a system that brings together transactional data from a variety of library systems and services for purposes of management, evaluation and assessment. A long term goal is to assess use of the library's materials, electronic resources, catalog, interlibrary loan, web pages, and so on by patron demographics (such as status and department/major) and influence budgetary decisions based on the outcomes. The talk will present the project's concepts, implementation stages, data analyses/reports and their impact on the management of library operations. An actual example is linking the data from proxy server transaction logs (database accesses and ILL requests) with the Voyager circulation transactions and patron tables. The audience will see how to combine transactional data and user

demographics from various physically separate sources and how it can enhance the ability to monitor, evaluate, assess, and manage! the impact of library services.

113. ***Cat for Acq, Acq for Cat, and CatAcq for OPAC*** • Julia McGinnis, Technical Services Librarian, California University of Pennsylvania

This session will illustrate the impact of the Acquisitions module on the Cataloging module; the Cataloging module on the Acquisitions module; and how this interaction influences the OPAC. With the new functionality related to record merging and deletion soon to be available with Voyager 7.0, this session will help explain how the modules work together and sometimes against one another. Topics will begin with purchase order creation, intended locations and OPAC status displays. After item receipt the session will move onto cataloging including overlaying incorrect MARC records. Finally the session will conclude with database maintenance and the handling of missing or withdrawn items associated with a purchase order. If time allows the session will also focus on SysAdmin changes which may need to be made in order to keep the peace after the Voyager 7.0 upgrade. The intended audience is anyone who wants a better understanding of the relationship between modules and the potential impact of the Voyager 7.0 upgrade.

114.1. ***Periodical Holdings Going in New Directions: Checking, Changing, and Cleaning Serial Holdings in a Physical Reorganization Project*** • Ted Schwitzner, Head, Bibliographic Services Division, Illinois State University; Sandra K. Roe, Bibliographic Services Librarian, Illinois State University

In 2007, Milner Library at Illinois State University embarked on a reorganization of the collection that included the consolidation of current serial issues from four subject-based collections to a single location. Current serial issues had been located on subject floors and shared holdings records with bound volume holdings. Milner Library did not have access to Gary Strawn's Location Changer, so an alternate approach was devised. This presentation provides a detailed look at how the Bibliographic Services Division reviewed and adjusted holding and item records for over 3,000 print serials using MacroExpress, Voyager Access Reports, and Pick and Scan.

114.2. ***Complex Publication Patterns Theory and Practice*** • Ted Schwitzner, Head, Bibliographic Services Division, Illinois State University; Alexis Rogers, Serials and Multimedia Specialist, Lincoln Land Community College

Complex publication patterns offer Voyager serials users new degrees of latitude in implementing prediction patterns that fit actual publication and/or receipt cycles. Yet, observation of usage among CARLI libraries appears relatively low. The workings of complex patterns do have a steeper learning curve than standard publication patterns, deriving from the different terminology and the need for libraries to do the math. The presenters will work to demystify the theory and practice of developing complex patterns, and they will offer examples why adoption of complex patterns will benefit libraries.