

# NAAUG 5<sup>th</sup> Annual Meeting

## Notes on the Circulation Issues Discussion Group held Tuesday, June 15, 2004

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Version 16.2 For your information, Duke, Brandeis, and South Dakota will be on version 16.2 this summer. If you have questions, they may be willing to answer them for you.

### E-MAIL NOTICES

If turned on, how do you handle all of the bounced back messages for non-working accounts? One solution is to require students to use their campus e-mail accounts. Inform them, using bookmarks and other advertising tools, that they have accounts and must access them to get library information.

### ALEPH LISTSERV

The suggestion was made to have a dedicated listserv for Circulation Discussion separate from the current Aleph-NA list. Some thought there had been one, but the person in charge was no longer available. One possible suggestion was to put "Circulation" in the subject line when a message is sent to the general list. This would quickly notify all interested in Circulation to read the message.

### PRINTER DISPATCHING

Some campuses questioned sending loan/return receipts to one printer. It should be possible to send all other types of notices to a different laser printer. Someone thought this should work in Version 16 and Artura Goods at Duke University says that it is working for them.

### LOST ITEMS

When an item is declared lost, the system asks for replacement cost. In 15.5, see TAB 34, put I/price in front of price to make the system go to the item record to get the price, if different from default price. (I make not be totally clear on this, if anyone has better information, please let the list know) Someone else wanted to know how others use the Lost Item Report.

### SOCIAL SECURITY NUMBERS IN RECORDS

Problem-some schools require this number, but others believed we should not make these readily visible in Patron Record. Solution? Use in Additional ID field

## HOW OFTEN TO LOAD PLIF

This varied widely—some load 6 nights a week, some weekly, or bi-weekly, or three times a semester. It may depend on where you get the files from and how often they are updated.

## USING BARCODE FIELD IN PATRON REGISTRATION

The group was asked if on their campuses the Library Barcode ID was identical to the general campus ID. Apparently, at some libraries this causes problems when using Off-line Circulation.

## PATRON LOADS AT CONSORTIUMS

Libraries with multiple campuses have experienced problems with patrons having multiple records. ExLibris recognizes 2 local user records. One consortium representative said that they require a person to have one main identity with one record, no matter how many campuses they have privileges for.

## NEW ENHANCEMENTS IN 16.2

Has the partial waive been implemented? YES, but unsure about partial pay—can anyone confirm this?

New patron quick registration form is available. This requires only one form, rather than the four in Patron Registration.

## **RESERVES**

There was a complaint that you can't search by barcode to find who has an item on Reserve. Boston College reported a possible work around for this. Information found in NAAUG 2003 Proceedings. See Crystal Reports in Circulation Workflow, Margie Fiels and Bob Gerrity.

There has been an enhancement request that course number not be primary key. This apparently can cause problems when courses are added from year to year. Most use the Professor's name. Harvard reportedly has great Course Reserves documentation

Present at meeting:

Artura Goods, Karen Newbery--Duke Univ.

Lissa Weinberger—Jewish Theol. Seminary

Mimi Mazor—Hebrew College

Sara Johnson—ExLibris Dir. Implementation Services

Jacky Wong—Temasek Polytechnic

Christopher Rose, Adele Krusz, Joan Mouchet, Jerrie Bayer—Univ. of Minn.

Brenda Dunbar—FCLA

Jacque Dessino—VCC  
John C. Hume—MIT  
Mike Mackiewicz—SUNY Stony Brook  
David Donabedian—Hunter College  
Claudia Jimenez—UC,Santa Barbara  
Jackie Hanson—Northern State Univ. SD  
Ann Eichinger—SD State Library  
Janet Hill—Brandeis  
Ellen Jones, Paul Soderdahl—Univ. of Iowa  
Jennifer Ross—Brandeis  
Sue Dietl—Univ. of Notre Dame  
Jane Ashwill—SUNY  
Georgiana McRenolds—MIT  
Teresa Conaway—Texas Tech Law  
Sherri Parker—DePauw Univ.  
Amy Bryant—Earlham College  
Amy Chang—Florida State Univ.  
Jamie Bush—Univ.of Maryland