

ELECTRONIC DATA INTERCHANGE:

Help or Hindrance?

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What is EDI?

- Electronic Data Interchange
 - “The transfer of structured data, by agreed message standards, from one computer application to another by electronic means with a minimum of human intervention.”
 - “the direct communication of trading messages between computer systems, using national and international telecommunications networks.”
 - “paperless trade”

EDI technical requirements:

- Standards
 - .X12
 - EDIFACT
- “Match” Points
 - Standard number
 - Order number
 - Vendor reference number
- “Trading Partners”
 - Library
 - Supplier
- Software
 - Loader
- Data Transmission
 - Internet

Uses of EDI:

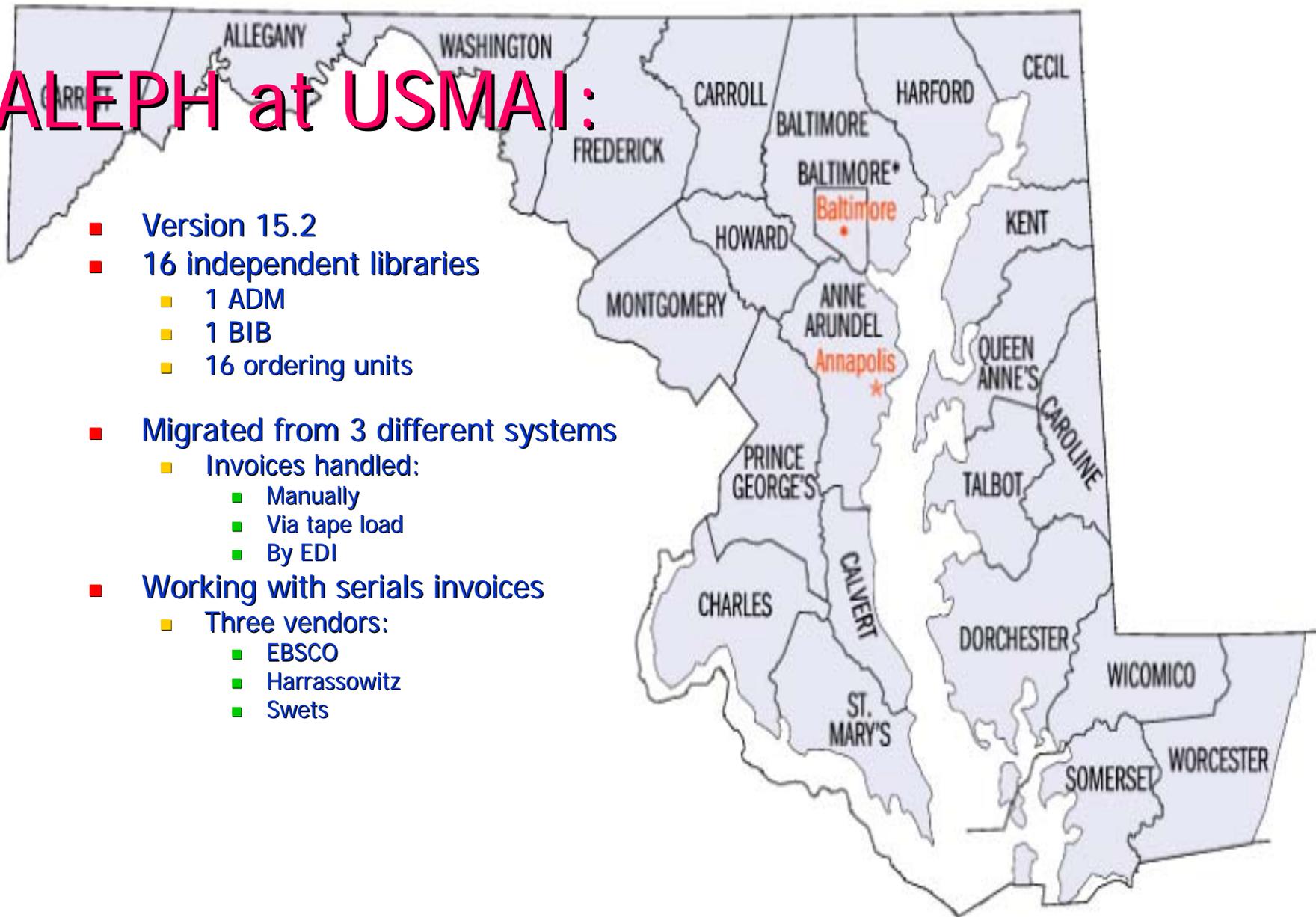
- Processing invoices (debits and credits)
- Processing orders and order acknowledgement
- Processing claims and claims responses
- Journal dispatch data
- Pricing and bibliographic data

Benefits of EDI:

- Improves Efficiency
- Reduces Errors
- Reduces repetitive tasks
- Increases speed and accuracy of communications
- Enables data sharing
- Modifies Workflow
- Reduces delivery times
- Improves service

ALEPH at USMAI:

- Version 15.2
- 16 independent libraries
 - 1 ADM
 - 1 BIB
 - 16 ordering units
- Migrated from 3 different systems
 - Invoices handled:
 - Manually
 - Via tape load
 - By EDI
- Working with serials invoices
 - Three vendors:
 - EBSCO
 - Harrassowitz
 - Swets



Getting ready:

- Establish working relationships with vendors
- Start process well in advance
- Understand terminology
 - Order number; Title number
- Update records
 - Order number & subscription ID
 - Budgets and encumbrances

Terminology

Order Form - African-American law & policy report.

1. Order Information **2. Vendor** 3. Quantity and Price

Vendor Information:

Vendor Code: ML-EBSCO

Vendor Name: EBSCO SUBSCRIPTION SERVICES

Vendor Reference: RB6478300AB022714935

Vendor Note:

Vendor Contact:

Order Delivery Type: LI

Delivery Type: S

Rush

Subscription Start: 00/00/0000 Subscription End: 00/00/0000

Budget Cycle: 1 Renewal Date: 00/00/0000

OK
Save Def.
Re

Ca
Help

Subscription Information Form

1. Subscription Info. (1) 2. Subscription Info. (2)

Sublibrary: ML-ML

From Date: 01/01/2000

To Date: 12/31/2099

Item Status: 03

Collection: PEROD

Call Number Type: Temp Location

Call Number:

2nd Call Number Type:

2nd Call Number:

Vendor Code: ML-EBSCO

Order No.: ML9520000009

Vendor Order No.: RB6478300AB022714935

Update
Create New
Set as Default
Print
Refresh

Budgets & Encumbrances

Budget number	Enc/Active Amount
ML-EBSCO-2004	1.00 (0.00)

Budget Code to Add:

Encumbrance:

Encumbrance Percent:

Estimated Cost of Order:

Local Cost of Order:

Currency of Order:

Total Encumbrance:

Buttons: Add Budget, Encumber, Delete Budget, Balance, Close, Help

Mismatches

ML9204200003
Vendor Ref RB6478300AB443323670
ISSN 0953-8186
Title INTERNATIONAL JOURNAL OF
REFUGEE LAW /IJRL/ /ALL
EXCEPT UK
Amount 300.44
Budget
Note Coverage period: Jan 01,
2001 - Dec 31, 2001

**ERROR ERROR: Unable to
determine matching order: (order
number) ML9204200003 (vendor
ref) RB6478300AB443323670
Vender Reference Number in Aleph
was RB6478300AB443323753**

Updating information:

Title	ISSN	Type of Publication	Frequency	Customer Code	Library Order No.
Archiv des Öffentlichen Rechts	0003-8911	print journal	quarterly	BALTI-LAW	MLA227600003
Archiv für die Civilistische Praxis	0003-8997	print journal	every 2 months	BALTI-LAW	MLCNV0007257
Asia Pacific Journal on Human Rights and the Law	1388-1906	print journal	semi-annual	BALTI-LAW	MLCNV0000311
Auckland University Law Review	0067-0510	print journal	annual	BALTI-LAW	MLCNV0006416
Australian Law Journal	0004-9611	print journal	monthly	BALTI-LAW	MLCNV0007231

Ex Libris Loader:

General Invoice & Line Items: 0062041 - ML-EBSCO

Field Name	Field Data
Net amount:	283.21
Shipment amount:	0.00
Amount over:	4.25
Insurance amount:	0.00
Discount amount:	0.00
Total amount:	287.46
Invoice date:	08-13-03
Date received:	11-20-03
Shipment date:	08-13-03
Note:	
Payment date:	-----
Check number:	
Payment amount:	0.00
Payment status:	N
Approval department:	

General Invoice: -287.46 Items: -283.21
Number of Line Items: 7

No.	Order Number	Units in inv	Net amount	Total amount	Units in ord	Budget
1	MLCN0001445	1	- 35.00	- 35.00	1	ML-TOP-2004
2	MLCN0006188	1	- 20.00	- 20.00	1	ML-TOP-2004
3	MLCN0005771	1	- 34.00	- 34.00	1	ML-TOP-2004
4	MLCN0004114	1	- 92.45	- 92.45	1	ML-TOP-2004
5	ML951370002					
6	MLCN0006667					
7	MLCN0002970					

Service charges not added automatically

Invoices do not balance

Error Messages for Edi

Batch Number: 54

Se	Me	Details
1		Start running batch number 54 on December-22-2003 03:00 PM - ALEPH Vendor code is: CP-*5209
2	1	ISSN 1077-8039 doesn't match the order's - 0005-6073 (order number CPSHG15).
3	1	Invoice line in General-invoice-number CP-*5209 S2.331-399 for Order-number CPSHG15 from Vendor-code CP-*5209 was loaded.
4	1	FYI: ALEPH order number CPSHG01 is missing ISSN 0884-6782.
5	1	Loaded invoice line in General-invoice-number CP-*5209 S2.331-399 for Order-number CPSHG01 from Vendor-code CP-*5209 but Order-status is CLS.
6	1	Invoice line in General-invoice-number CP-*5209 S2.331-399 for Order-number CPSHG01 from Vendor-code CP-*5209 was loaded.
7	1	Loaded invoice line in General-invoice-number CP-*5209 S2.331-399 for Order-number CPSHG13 from Vendor-code CP-*5209 but Order-status is CLS.

Testing in live database not available

Reports are poor

USMAI Loader:

- Line item added for service charge
- Invoices balance
- Testing in a “live” environment
- Preload reports

USMAI Reports				
HOME edi mai50				
ML-EBSCO (report-mode)				
1 invoice(s) processed				
0 invoice(s) loaded				
15 line item(s) processed				
0 line item(s) loaded				
0 transactions(s) loaded				
0 error(s)				
<hr/>				
Invoices				
0035294	20040313	D	1406.23	15 line items
<hr/>				
Invoice Details				
<hr/>				
Invoice Number	0035294			
Invoice Date	20040313			
Credit/Debit	D			
Net Amount	1385.45			
Shipment Amount	0			
Overhead Amount	20.78			
Discount Amount	0			
Total Amount	1406.23			
Number of lines	15			
1	Order Number	ML952000009		
	Vendor Ref	RB6478300A8022714935		
	ISSN	1086-6620		

Testing:

- Initially
 - Check data elements
 - Modify incoming data file
- Ongoing
 - Load in report mode
 - Verify Aleph data

Notification:

From: EBSCO ILS-EDI Services <ILSEDI@EXCHANGE.EBSCO.COM>

To: Yalan Qi - Univ of Maryland Thurgood Marshall Law Lib
<edinv@itd.umd.edu>

Sent: Mon, 10 May 2004 12:06:32 -0400 (EDT)

Subject: EBSCO Invoice File

The EBSCO Subscription Services invoice information that you requested in ALEPH 500 EDIFACT format is now available for pickup via the INTERNET. In order to do an FTP file transfer via the INTERNET, you will need our Node Name, your USERID, and a password as follows:

NODE NAME: FTP.EBSCO.COM

USERID: ALE0005

PASSWORD: EBSCOINT

FILENAME: R051004.T105658.INV

TRANSFER TYPE IS ASCII

NOTE: PLEASE BE AWARE THAT YOUR FILES WILL BE AVAILABLE FOR PICKUP FOR 30 DAYS FROM THE DATE OF THIS EMAIL ONLY.

A file summary is included below for your reference:

Trans Date	Account #	Invoice #	Invoice Date	# Line Items	Total Amt
------------	-----------	-----------	--------------	--------------	-----------

20040510	RB6478300	7568898	04292004	2	757.22
----------	-----------	---------	----------	---	--------

Total Number of Line Items and Total Amount =				2	757.22
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Going live:

Line Item

Bibliographic Info
African-American law & policy report. ... 1994-

OK
Refresh
View Order
Order Log

Vendor Code: ML-EBSCO Invoice Number: 0035294
Estimated Price: 40.00 Debit Credit
Net Amount: 40.00
Added Amount: 0.00
Total Amount: 40.00
Local Amount: 40.00
Number of Units: 1
Currency: USD
Object Code:
Note: Coverage period: 2000 - 2000; renewal; VOL 6
 Check Subs. Date Overlap
Subs. - From Date: 00/00/0000 To Date: 00/00/0000

Service charge

General Invoice & Line Items: 0044252 - ML-EBSCO

Field Name	Field Data
Invoice Type:	REG
Invoice status:	REG
Credit/Debit:	D
Currency:	USD
Net amount:	657.19
Shipment amount:	0.00
Amount over:	9.86
Insurance amount:	0.00
Discount amount:	0.00
Total amount:	667.05
Invoice date:	12-13-03
Date received:	02-02-04
Shipment date:	12-13-03
Note:	
Payment date:	02-02-04
Check number:	
Payment amount:	667.05

	General Invoice	Items
Total Amount:	-667.05	-667.05
Number of Line Items:		6

No.	Order Number	Units in inv	Net amount	Total amount	Units in ord	Budget
3	ML941560000	1	- 35.00	- 35.00	1	ML-EBSCO-2 004
4	MLCNV0006648	1	- 12.13	- 12.13	1	ML-EBSCO-2 004
5	MLCNV0005855	1	- 54.27	- 54.27	1	ML-EBSCO-2 004
6	MLEBSCO	1	- 9.86	- 9.86	1	ML-EBSCO-2 004

Gen. Inv.
Change Inv. No.
Delete All
Add
Modify
Delete
View Order
Order Log
Close
Help

Line item details

Help or Hindrance?

■ Cons:

- Requires significant development effort
- Time consuming preparations
- Effort is front loaded
- Not all processes can be handled by EDI
- Ongoing maintenance required

■ Pros:

- Speeds up processing
- Streamlines workflow
- Reduces likelihood of errors
- Avoids rekeying data
- Frees staff to attend to more complex tasks and resolve problems
- Improves communication between trading partners

What's next:

- EDI invoicing with more vendors
- Additional types of EDI transactions
- Ever larger percentage of transactions will be handled by EDI
- Libraries have to continue to lobby for EDI with their trading partners

Very Selected References:

- Bluh, Pamela, editor. "Why EDI? What Managers Need to Know about Electronic Data Interchange." Eight papers on the uses and benefits of EDI. *Library Administration & Management*, v. 10, no. 3, summer 1996, p. 138-174.
- Boissy, Robert W. "Elements of Style for Next Generation Serials Electronic Data Interchange." *Serials Librarian*, v. 38, no. 1/2, 2000, p. 69+
- Simser, Charlene, et. al. "The Impact of EDI on Serials Management: Don't Let the Ship Sail Without You!" *Serials Librarian*, v. 40, no. 3/4, 2001, p. 331+
- *Serials Librarian*, v. 30, no. 3/4, 1997. Series of articles on EDI.

- EDItEUR – www.editeur.org
- ICEDIS (International Committee on EDI for Serials) – www.icedis.org