



# Ex Libris Users of North America

# **ELUNA NEWS** Spring 2013

## **ELUNA 2013: Going to the Dawgs in Athens, GA**

**April 29 - May 3**



Image Source: Athens CVB

Just east of Atlanta and just south of the Blue Ridge Mountains, Athens, Georgia offers ELUNA 2013 attendees a beautiful conference facility, a choice of hotels in walking distance, and a bustling downtown filled with music, shops, and restaurants; all at the entrance to the University of Georgia's verdant campus. Convenient to two interstates, Athens is within easy reach by car, shuttle service, or bus from the Hartsfield-Jackson Atlanta International Airport.

Hosted by the University of Georgia Libraries and GALILEO, Georgia's Virtual Library, the conference will offer the usual great programming along with festive special events, including an opening reception at UGA's new Special Collections building, featuring local brews and buffet dining under the stars of the Southern sky. As they say around these parts:

Y'all come!

## **Register Today**

Registration is now open for ELUNA 2013 and the Ex Libris Tech Seminar. Register by April 1 to take advantage of early registration rates, speaker discounts and the ELUNA/Tech Seminar Combo Discount!

[http://el-una.org/  
meetings/eluna-2013](http://el-una.org/meetings/eluna-2013)

## A Word from the Chair Laura Morse, ELUNA Steering Committee Chair



The final months of my term as the ELUNA Steering Committee Chair provide an opportunity to think back on my experiences in this role; one word is first and foremost in my thoughts: “gratitude.” I am incredibly thankful for having had the opportunity to lead such a unique organization. ELUNA exists with the sole mission of supporting the needs of an incredibly diverse group of library and technology experts through a variety of programs. This is quite visible in each and every ELUNA activity, whether it is lively conversations on a product mailing list, active discussions related to proposed ELUNA Constitution & Bylaw changes, voting processes led by PWG’s for product enhancements, or planning activities for the annual meeting or other strategic ELUNA initiatives. I am very grateful to all ELUNA member institutions for supporting the work of the organization, both financially and with a sometimes more dear resource, the time of the employees who take on leadership roles in the organization. I cannot do enough to express my thanks for each and every person who has volunteered to contribute to ELUNA as members of special task forces, SIG and RUG leaders, PWG members, NERS developers and a myriad of other roles during my time as Chair. And, most especially, I want to thank my colleagues on the Steering Committee who supported me as I learned the role “on the job” and participated in many projects and initiatives. Thank you very much.

Evidence of the talents and efforts of many people are visible throughout this newsletter. In particular, I’d like to thank the many people who have worked so very hard to plan all aspects of this year’s [annual meeting](#), both the Local Arrangements Committee and the Program Committee. Thank you to Ex Libris customers who have stepped forward to present to colleagues at the meeting – we have [close to 90](#) user contributed breakout sessions this year! We also very much appreciate our vendor [sponsors](#), who will have exhibit space throughout the ELUNA meeting. A special thank you to Ex Libris, who support the annual meeting by both sponsoring the opening reception and by providing updates from Ex Libris staff on all their products and their company strategy. I look forward to the opportunity to provide updates to attendees on the ELUNA Steering Committee at the Closing Session/ELUNA Business Meeting. *I hope to see as many of you as possible at the meeting.*



Image Source: ELUNA

### Your Conference Planners At Work!

The Eluna 2013 Planning Committee toured the new Atrium at the Athens Classic Center, under construction during their October site visit, and now open for business and ELUNA 2013.

## ALMA Product Working Group Betsy Friesen, Chair 2012-2013

The joint ELUNA/IGeLU Alma PWG has had monthly phone calls since December 2012. Megan Lee and Diane Baden put together a list of potential list of clean-up projects that Alma customers might wish to do prior to Alma migration. The document "Suggested Alma Clean-Up" has been posted and can be found through the ELUNA site (<http://el-una.org/2013/02/suggested-alma-data-cleanup/>) and the IGeLU site (<http://igelu.org/archives/3941>). Many thanks to members who contributed to the spreadsheet, as well as to Scott Carlisle, our webmaster, and steering committee colleagues for posting the document.

The Alma product program tracks for ELUNA and IGeLU are being shepherded by Lisa O'Hara and Tracey Clarke, respectively. Lisa reports that there are currently 11 Alma sessions for ELUNA, including an informal meet and greet of Alma users. Tracey continues to solicit program proposals for IGeLU until April 1 ([http://www.ub.fu-berlin.de/igelu2013/call\\_for\\_presentations.pdf](http://www.ub.fu-berlin.de/igelu2013/call_for_presentations.pdf)).

The PWG continues to encourage all Alma customers to join and use the Alma listserv. This can be done through the ELUNA/IGeLU group sites. We hope to see many of you and ELUNA or IGeLU. If you'd rather contact members off-list, please feel free to do so. Our names and contact information are also listed on the group sites.

### ELUNA Steering Committee Members, 2012-2013

Laura Morse – *Chair;*  
*Aleph PWG Liaison; IGeLU Liaison*  
Harvard University  
Term: 2009-2014

Edward M. Corrado – *Webmaster*  
*Document Repository Manager;*  
*Digitool PWG Liaison; Rosetta*  
*Advisory Committee Liaison;*  
*Mailing List Manager*  
Binghamton University  
Term: 2010-2013

Lauren Fancher – *Metalib PWG Liaison;*  
*Communications Officer*  
GALILEO/Board of Regents of the  
University System of Georgia  
Term: 2011-2014

John Greer – *Chair Elect;*  
*Webmaster; Voyager PWG Liaison;*  
*Mailing List Manager*  
University of Montana  
Term: 2010-2016

Kristine Hammerstrand – *Webmaster;*  
*SIGS/RUGS Liaison;*  
*ELUNA 2013 Local Arrangements Committee*  
*Liaison; Mailing List Manager*  
Consortium of Academic and  
Research Libraries in Illinois (CARLI)  
Term: 2011-2014

Suzanne Julich – *Treasurer;*  
*Verde PWG Liaison*  
University of Iowa  
Term: 2010-2013

Janet Lute – *Secretary;*  
*Support Liaison; Alma PWG Liaison*  
Princeton University  
Term: 2010-2013

Habib Tabatabai – *Primo PWG Liaison; NERS Liaison*  
University of Central Oklahoma  
Term: 2012-2015

Melissa Wisner – *SFX PWG Liaison*  
Yale University  
Term: 2012-2013

## Aleph Product Working Group Bill Slauenwhite, Chair 2012-2013

### Members:

Bill Slauenwhite, Chair (Novanet), Steve Thomas, Past Chair (U Tennessee), Bill Jones, Enhancement Coordinator (NYU), Steve Bischof, Chair-Elect (UMASS), Jeffrey Sowder, Enhancement Coordinator-Elect (Emory), Shelley Neville, EL Commons/minutes liaison (Church LDS), Carrie Curie, Program Coordinator ELUNA 2013 (Minnesota State U)

Like any specialised committee we are awash in acronyms. (How about “ELUNAAPWG EXL FSD 2673”?) I’ll try my best to avoid them in this brief update. The Working Group performs three main tasks for the ELUNA (sorry, but that one is unavoidable) membership: shepherd the Aleph enhancement voting process, provide feedback and eventually sign off on enhancement specifications from Ex Libris and recruit and provide assistance to the Aleph Program Coordinator for the ELUNA conference. We’ve been busy with all three tasks this year.

### ELUNA Program Coordinator

The APWG — darn! — I mean “the Aleph Product Working Group” — was very lucky this year to enlist the services of Carrie Curie for a second year as the Program Coordinator. By now you have all seen the preliminary Aleph program track and can see firsthand how well she did. If you see her at ELUNA please take a moment to thank her for all her work (and maybe suggest she volunteer for next year)?

### Approving Enhancement Specifications

Probably the most fun, and I know, some of you doubt that serving on a PWG (like APWG only shorter) can be fun, is working with ExL (come on — you’ve got to give me that one) on refining the Functional Specification Design (FSD) documents. These are ExL’s proposed specifications to incorporate the enhancements into Aleph that you all voted for in the previous year’s voting cycle. Too numerous to mention here — please be sure to attend the ExL Aleph Product Update session at ELUNA 2013 to hear all about them.

### Enhancement Voting Cycle

The hardest working member of any PWG (remember?) has got to be the Enhancement Coordinator. We have a very good one in Bill Jones. This year we continued a process started in the previous year to streamline the voting cycle in order to give ExL more time to evaluate and provide specifications for our enhancements as well as trying to synch up the ELUNA and IGeLU (Google it) voting cycles.

Come to the APWG meeting at ELUNA 2013 to hear how successful we were and to see the list of enhancements voted on by you this year. This session usually directly follows the Ex Libris Aleph Product Update session, so you can kill two birds with one stone, so to speak.

## Voyager Product Working Group Sherrie Kristin, Chair 2012-2013

During the cold winter months the Voyager Product Working Group has been keeping warm with project work. Certainly, one of the most visible is the one that Lesli Moore has been working on: the Voyager Track for ELUNA 2013. She has solicited, reviewed and accepted a large array of presentation proposals that cover all aspects and modules of Voyager. The presentations are sure to be of use to the Voyager attendees at ELUNA 2013.

We have also been working on a data gathering project. The first phase of the project was to compile a list of customer developed programs and extensions that are currently available to Voyager customers. Our initial list contained more than 80 programs and extensions for Voyager, including some community favorites, such as Michael Doran's "New Books List" and Gary Strawn's cataloging utilities. The information will be used to evaluate the potential for this or similar functionality to be included as enhancements in future Voyager releases. The list was submitted to ExLibris for review. In the coming months, we will be discussing and analyzing this further.

ODBC driver installation has been a topic of concern for both the Product Working Group and the Voyager community, with over 300 messages on Voyager-L involving ODBC in some way. Community members relate confusion and frustration dealing with different Oracle builds, different operating systems, and different versions of Microsoft Office. To help with this issue, the VPWG is looking at collecting and placing all available ODBC install documentation in a central repository like EL Commons. Included with the documentation would be solutions to known/common problems. At the same time, Ex Libris continues to look at ways to make the installation and use of ODBC drivers easier.

Members of the group are involved in testing the new Sales Force system that is slated to replace Pivotal (a.k.a. eService) portal and are also doing training for the NERS system.

Lastly, we are working on the VPWG presentation for ELUNA 2013 and hope to see all of you there.

### ***Did You Know...?***

Athens, Georgia is the home of the world's only double-barrelled cannon, a landmark of failure. Invented for use in the American Civil War and designed to propel two cannon balls connected by a chain, the device did not pass "beta testing." Due to the inability to fire the cannons in exact synchronization, the chain broke and sent the balls flying erratically in different directions.

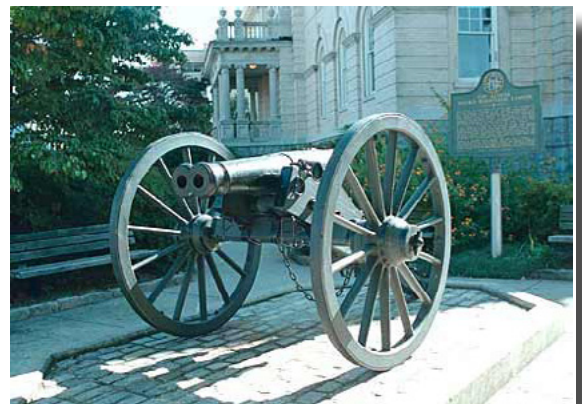


Image Source: GAlInfo

## Verde Product Working Group Allison Erhardt, Chair 2012-2013

The Verde PWG suffered some hits this year, with the loss of many team members who moved on to other positions within their careers. As a result, the PWG did not accomplish its goals for this year.

For 2013/2014, the PWG would like to liaise with the SFX Product Working Group to develop a voting cycle for USTAT, a sub product used by both Verde and SFX. We would also like to attract some new members! If you are interested, please contact Allison Erhardt at [allison.erhardt@ad.umanitoba.ca](mailto:allison.erhardt@ad.umanitoba.ca). The work load is light; the meetings will be done via email.

## Fun Around Athens ELUNA 2013

- Arrive early for the Twilight Criterium bike race on the weekend of April 26-27. This unique festival offers a day of related events as well as eight separate race classes and 150 cyclists competing in the main event, the men's criterium, an 80K race around downtown Athens. Free.
- Enjoy kayaking and canoeing on the Broad River
  - <http://www.broadriveroutpost.com>
  - <http://www.thesandbarbroadriver.com>
- Take a tour of UGA's Special Collections Library, Tuesdays @ 2:00
- Visit the Georgia Museum of Art or State Botanical Garden of Georgia
- Explore Georgia's Antebellum Trail and Madison, Georgia
- Stay after for the Human Rights Festival on the weekend of May 4-5, an annual two-day event that takes over the main intersection of downtown Athens with speakers, bands, exhibits, food, and more. Free.
- Add on a day or two in Atlanta and explore the many things the city has to offer



**ELUNA  
2013**



**Spring  
@ UGA**



Beautiful Historic UGA North Campus in Downtown Athens

Images Source: UGA

**Reports and Updates**

**Reports and Updates**

## **SFX Product Working Group** Marina Oliver, Chair 2012-2013

You may know from your own experience or e-mails that show up on the SFX listserv that some providers of content have practices that don't assure a quality knowledge base (KB) or correct linking syntax. The SFX Product Working Groups of ELUNA and IGeLU are preparing a campaign to persuade offending vendors, publishers and providers to fix specific issues with the KB and linking. The campaign will come about in the form of template letters that can be edited and mailed from institutions world-wide to the vendor. At the moment, a template letter has been drafted and will be reviewed and edited by ELUNA and IGeLU SFX Product Working Groups, with feedback from Ex Libris. After the template is finalized, we will begin composing a letter to address the specific issues related to the most problematic vendor. With input from Ex Libris, the SFX community and our own experiences, we hope to provide the vendor with a clear and concise list of our concerns. The vendor specific letter will be available for all SFX customers to edit and mail. Our plan is to continue the campaign with other vendors. If you have any questions or comments about this process, please contact Sunshine Carter at [scarter@d.umn.edu](mailto:scarter@d.umn.edu).

The 2013 ELUNA Program Committee has been hard at work putting together another great conference. SFX presentations cover a wide range of topics, everything from how to automate the loading of external data to SFX and ADA compliance. Register today for ELUNA 2013 where you can continue to enhance your SFX management skills and have some fun too. See you in Athens!



**ELUNA  
2013  
Special  
Event  
Venues**

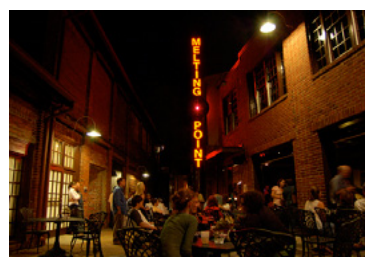


Image Sources:  
UGA (l), Foundry (r)

## **MetaLib / MetaLib+ Product Working Group**

Mark Needleman, Chair 2012-2013

The MetaLib Product Working Group officially became the MetaLib/MetaLib+ Product Working Group following ELUNA 2012, at which Ex Libris Metalib Product Manager Yisrael Kuchar affirmed that MetaLib is still being sold as a standalone product, but most new sites are encouraged to use the MetaLib+ interface. Most new sales are in South America and Asia. There are 1700+ MetaLib customers with 250+ on MetaLib+. Service packs and CKB updates will continue to be produced, but the only enhancements are those that are driven through Primo/MetaLib+. The comparable PWG for IGeLU merged with their Primo PWG; the group continues to consider whether this is a possible direction for the MetaLib/MetaLib+ PWG. In the meantime, the group continues to explore possible MetaLib features for inclusion in Primo/MetaLib+ as well as participate in the joint CKB enhancements process with IGeLU.

MetaLib+ customers are needed to participate in the group; please contact current Chair Mark Needleman at [mneedlem@ufl.edu](mailto:mneedlem@ufl.edu) or incoming Chair Kate Montgomery at [kmontgom@tulane.edu](mailto:kmontgom@tulane.edu) for more information, or plan to come to the meeting at ELUNA 2013.

## Primo Product Working Group Michael North, Chair 2012-2013

Since the last ELUNA conference, the growing number of “Primo-using” institutions is reflected in the increasing work that the Primo PWG has been involved with. We strive to balance the support we provide to our diverse “support platform” Primo users, be it with Total Care, or with Direct and Local Care support environments.

There were three major issues we worked on. The first issue we tackled concerned “Deep Linking” and its functionality. We presented ExLibris with a position paper on the topic of “Deep Linking” and addressed the Deep Link controversy that involved many on the Primo listserv. As a result of this position paper, and several meetings, ExLibris set up both short and long-term fixes. The second issue we tackled was the FRBR issue in order to obtain the basic functionality that was needed by the Primo community. We consolidated customer opinions and discussed them with ExLibris. In a special meeting with IGeLU and ELUNA Primo leads and ExLibris, a plan of action was agreed to that would enhance FRBR functionality in Primo. The third issue was the use of Local Fields for Primo Central by ExLibris. The mapping of Primo Central fields into the local fields used by institutions has been changed by ExLibris. Some smaller issues we looked at involved RedHat 6 certification, Primo 5 planning, and Primo Quality Assurance program processes.

In the area of development, the PPWG provided ExLibris feedback on customer desired enhancements through two enhancement processes. First, we completed the yearly Primo Enhancement Voting process and submitted the requests to ExLibris. Working with PPWG, ExLibris selected six enhancements to move into their development cycle. Second, in conjunction with IGeLU, we held a special OvP enhancement voting process and submitted the results to ExLibris.

Members of the Primo PWG went through NERS training and are equipped to provide better services to the Primo community, such as the ability to change passwords for institutions that have forgotten them. (These requests used to go directly to the NERS workgroup.)

Looking forward, the Primo PWG continues to work closely with our IGeLU Primo PWG counterparts and have done so on several issues this year. We continue to work to enhance the visibility of ELCommons to share institutional developments with each other, as well as continuously updating the ELUNA Primo PWG institutional listing webpage, whereby institutions can find the url addresses to other primo sites in order to see how they tackle issue they are faced with. This site includes additional information such as Primo version, OvP status, ILS, support platform, use of Primo Central, and contact information.

This May, our workgroup looks forward to meeting members of the Primo Community at ELUNA 2013 in Athens, Georgia. We encourage people to attend our Primo PWG meeting to hear our reports on the past year’s activities, discuss issues for the upcoming year, and participate in elections for new members of the Primo PWG. We hope to see everyone there!



## NERS Habib Tabatabai, ELUNA Steering Committee NERS Liaison

Since our last update, NERS continues to be an important medium for the user community to make their enhancement requests known and eventually vote on them. Requests can be entered at any time. Voting takes place on a cycle determined by each Product Working Group (PWG). This is the most direct way that the users of Ex Libris products worldwide have to influence the future enhancement and developments of product development cycles.

Access to NERS is limited to ELUNA and IGeLU members. NERS can be accessed via <https://ners.igelu.org>. Send your questions or comments to [ners@igelu.org](mailto:ners@igelu.org). The PWGs work with Ex Libris product managers to ensure that the voting cycles fit with the schedule of upcoming releases.

Additional PWG leaders/volunteers have stepped up to assist with users in need of password reminders, etc.

NERS developers are aware of enhancements requested so far. Even though new volunteer developers have joined the team, the NERS team is looking for additional volunteers to help with the NERS enhancement request and voting system. We are looking for people who can volunteer in the following areas:

- 1) documentation writing
- 2) object oriented php application development
- 3) basic software support

If you are interested and would like to contribute to this important project for the Ex Libris user groups, please contact Mark Dehmlow ([mdehmlow@nd.edu](mailto:mdehmlow@nd.edu)).

We ask that you keep the following in mind when making NERS inquiries:

- Because we all sometimes have conflicting priorities, please allow ample time for us to respond to your needs.
- If the primary/NERS contact for your institution has changed, please let us know.
- Save your NERS credentials in a safe but memorable place.
- Be patient!

### ***Did You Know...?***

When UGA was incorporated by an act of the Georgia General Assembly on January 27, 1785, Georgia became the first state to charter a state-supported university. At that time, nearby Watkinsville, as the then-county seat, was the natural location. However, legend holds that to avoid the corrupting influence of Watkinsville's Eagle Tavern, Athens was selected to be the home of the new college.

Current number of bars in Athens: 40+  
Current number of bars in Watkinsville: 0



Historic Eagle Tavern  
Antebellum Trail, Watkinsville

Image Source: Eagle Tavern

**RUG** Regional User Group  
**SIG** Special Interest Group  
**PWG** Product Working Group

**Get Involved in ELUNA**

**Get Involved in ELUNA**



Not an ELUNA member? Please [apply](#) for membership to enable your institution to benefit from all the organization has to offer.



Looking for opportunities to contribute to ELUNA? Attend the ELUNA 101 session at ELUNA 2013 to learn more about opportunities, or contact a RUG, SIG or PWG Leader to see what needs to be done in the coming year.



Do you like to plan for events early? Keep an eye on the ELUNA mailing lists for upcoming RUG meeting announcements, and start thinking about getting necessary documents (like a passport) in order for ELUNA 2014, which will be held in the spring of 2014 in beautiful Montreal.



Want to show off your institution or city? Please consider volunteering to be local hosts for ELUNA 2015.

# Conference Membership

**Join ELUNA now!  
Become a new member of  
ELUNA or renew your  
existing membership so you  
can take advantage of  
everything that ELUNA has  
to offer.**



ELUNA is an independent not-for-profit organization; we are not funded by the Ex Libris corporation. We exist to educate, support, and advocate for the Ex Libris user community. There are many opportunities to participate in ELUNA. For more information about ELUNA membership and activities, visit our website at:  
<http://el-una.org>

Commodity

Farm Gate Value

% of Georgia Total

Broilers

\$4,886,977,280

40.99%

Eggs

\$592,973,078

4.97%

Cotton

4.00%

Peanuts

3.90%

Timber

3.80%

Horses

3.47%

Beef

3.08%

Dairy

2.57%

Greenhouse

2.19%

Corn

\$236,750,000

0.99%

2008 Total

\$11,922,400,000

Source:

Value Report, Center

conomic

Develop



Image Sources:  
Digital Library of Georgia and  
New Georgia Encyclopedia

**Q. Why did the chicken cross the road?**

**A. To get to ELUNA 2013!**

Ex Libris Users of North America

**ELUNA 2013**



April 30 - May 3, 2013  
Athens, Georgia

