ELUNA Steering Committee

Candidates for 2016 Election

1. **Kevin J. Collins**
   City University of New York

2. **Al Cornish**
   Orbis Cascade Alliance

3. **Judy Drescher**
   Molloy College

4. **F. Tracy Farmer**
   Arkansas State University Jonesboro

5. **John Greer**
   University of Montana

6. **Susan M. Johns-Smith**
   Pittsburg State University

7. **Paul Joseph**
   University of British Columbia

8. **Maureen Olle-LaJoie**
   University of Wisconsin -- River Falls

9. **Angela Sidman**
   Yale University

10. **Bill Slauenwhite**
    NOVANET – The Consortium of Nova Scotia Academic Libraries

Candidate statements follow, in the above order.

Kevin J. Collins

I have served in different roles on the Aleph Product Working Group. This work includes the submission of enhancement suggestions to Ex Libris. I have been involved in the full life cycle of this process, which from includes gathering information from Eluna members, submitting these ideas into the voting process, and providing clarifications where needed.

Since 2011, I have been chair of the Ex Libris Northeast User's Group. Twice I have been re-elected to this position by my peers, and satisfaction reported (anonymously) by attendees remains high. Under my leadership we have seen attendance / participation increase by 30%.The budget for the ENUG has strengthened and remains balanced, while at the same time we keep the costs relatively low.

Part of what has made ENUG regional gathering successful has been our efforts as a group to actively engage with vendors to improve the conference experience for attendees. (This applies to Ex Libris as well as other vendors that support the use of Ex Libris products.) This has been especially useful when we are able to identify common goals and find a way to turn that into something actionable.

We have begun to run quarterly topic specific ENUG gatherings (free by webex) to expand the sharing of ideas leading to improve library related services. All of this serves the betterment of the Ex Libris User community at large. It also lets me know that I am ready for something beyond leading a regional group.

The main reason that I want to be involved in the Steering Committee is to take my efforts to the next level. It seems the natural progression in my work.

Thanks,

Kevin

Kevin J Collins, Aleph Systems Librarian

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646-664-8204

kevin.collins@cuny.edu

Al Cornish

Name: Al Cornish

Position Title: Program Manager

Institution: Orbis Cascade Alliance

Email address: acornish@orbiscascade.org

Ex Libris Products that your site licenses: Alma, Primo (37 institution consortium, plus Alma Network Zone)

Write a statement outlining your interest in and qualifications for service on the Steering Committee. Include your experience with Ex Libris and ProQuest products; user group involvement; interactions with Ex Libris or ProQuest; why you would like to serve, and how you think you can serve the user group community by being a member of the Steering Committee. Be sure to read the requirements document before writing this statement. We suggest a limit of 500 words.

I currently serve as a Program Manager at the Orbis Cascade Alliance, a 38 institution academic library consortium in the Pacific Northwest. I have worked closely with Ex Libris since mid-2013, having served as Project Manager for the migration of 31 Orbis Cascade Alliance institutions to Alma and Primo. Because the Alliance was the first consortium to employ Alma, I worked closely with Ex Libris managers and staff during these migrations and continue to do so as the Alliance has shifted to full operational use of Alma and Primo. I also work with Ex Libris development efforts (and with Alma product managers) through the Alliance's Center of Excellence partnership with Ex Libris. This includes work on initiatives such as consortial reporting, Alma Network Zone development, and Alma/Primo digital format support. I have worked with Ex Libris managers to accomplish tangible improvements for Alliance services and believe that I could work effectively with them as part of the ELUNA Steering Committee.

I've had a long career in library systems, including serving as Head, Library Systems at Washington State University from 2006-2013. WSU licensed SFX and MetaLib, so I had some experience working with Ex Libris products during this period. In 2008, I worked closely with OCLC on the installation of OCLC WorldCat Navigator (before its release as a commerical product) to support the Alliance's high volume consortium borrowing program. Prior to coming to Washington State, I served on a team at the National Library of Medicine that converted its document delivery operations from print-based to digital-based using Relais International's Relais hardware/software solution. I believe that my experience working with commercial software vendors on library tools development would help me serve effectively on the ELUNA Steering Committee.

I've also participated in and led the work of interest groups in the Library and Information Technology Association (LITA), chairing the Library Consortia Automated Systems Interest Group in 2002-2003. I've attended and presented at the last two ELUNA conferences and I will be participating in the 2016 conference in Oklahoma City as well. Beyond ELUNA, I've been an active presenter on library technology

topics during my career (primarily on digital and document delivery tools), presenting at meetings such as Computers in Libraries, the LITA Forum, and code4lib Northwest.

If elected, I will promote a positive relationship between Ex Libris and ELUNA/ELUNA membership. I'll try to keep the strategic picture in mind in my work on the Steering Committee and will propose engaging Ex Libris on the issues that matter to libraries: Data security, service stability, and the ongoing need for each library to demonstrate value to its users.

Judy Brink Drescher

Dear Committee Members,

I wish to formally nominate myself for consideration to serve on the ELUNA Steering Committee. Below I've broken out some institutional detail and background information, as well as indicate how I believe I could contribute as a team member.

Product Background
Molloy College has been a Voyager customer since the days of Endeavor. I would also consider it to be a 'SerialsSolutions Shop,' as the library has been using 360 Link and the Summon discovery system for the last several years. Given the institution's size (less than 4,000 FTE) as well as an incoming Vice President of Academic Affairs expected in June of this year, I believe Molloy will be keeping the current product set for at least the next two to three years.

Service to the Community
I served on the Voyager Product Working Group (VPWG) for two years and was also its ELUNA track liaison. After my term ended in 2014, I was asked by the Steering Committee (SC) to return as Chair and began serving in this capacity. Since then, the VPWG has been merged with its international counterparts, which has somewhat expanded the role. Since it appears Tracy Farmer (SC Voyager liaison) may be one of the outgoing members, I certainly could serve in the dual capacity of liaison and Past Chair, which would ensure a continuity that has just so recently been re-established within the group. Additionally, I have been presenting at both ELUNA and ENUG since 2010. From a community member perspective, I feel it's important for the SC to continue its tradition of representing the needs and concerns of legacy products as well as those of smaller member institutions. As a constituent of both and since more often than not the two go hand in hand, I clearly have a vested interest for this practice to continue.

Service to the Committee
I have only been in the world of academic libraries since 2007; however, as the current library director and a former electronic resources/webmaster librarian I have substantial experience in library governance, strategic planning, user communities and vendor relations. Prior to that, I spent 25 years in the corporate sector, largely in project management, IT training and consulting. I feel I possess strong organizational skills and have a solid background in leadership and management; moreover, once I sign on to do something I am engaged 110%. Last but not least, I have 4 cats and one dog (if the latter even counts), which is generally considered a positive attribute in anything library related.

Respectfully submitted,

Judy Brink Drescher, M.L.I.S., M.B.A.
jdrescher@molloy.edu

F. Tracy Farmer

F. Tracy Farmer
Systems Librarian
Arkansas State University Jonesboro, Dean B. Ellis Library
Voyager, ILL Module, and numerous ProQuest databases

I would like to submit my name as a candidate for a second term for the ELUNA Steering Committee. My first term on the Steering Committee has been an incredible learning experiences and has provided me with an excellent opportunity to contribute to the work done by ELUNA.

I am currently employed at Arkansas State University in Jonesboro, AR as the campus' Systems Librarian. In this role, I manage the Systems Department, which consists of two full-time faculty and two full-time staff members. As the supervisor of the Systems Department, I have a position on the library's Management Council. The Management Council is responsible for making administrative decisions that affect the library as a whole. The Council also helps to establish the mission and vision of the library.

During my term on the Steering Committee I have served in numerous roles, including serving as the Voyager liaison on the Voyager Product Working Group, being one of the ELUNA listserv's managers, and working on the Annual Conference Planning Committee for the last three years. Besides my participation on the Steering Committee, I have been active in other ways within the ELUNA community. I have presented at ELUNA and the ExLibris South-Central Users Group numerous times. Additionally, I served on the 2012 ELUNA Planning Committee as the Documentation Coordinator and on the Voyager Product Working Group. In addition, I currently serve as the Treasurer for the ExLibris South-Central Users Group. I have also contributed to the development of NERS. Lastly, I aided in the development of the ELUNA 2015 conference app.

I presently serve on the Board of Directors of ARKLink Library Consortium, Inc. as the Treasurer, a position I have held for the last six years. ARKLink is a nonprofit organization in the state of Arkansas organized of academic libraries "cooperating to deliver service and collections to researchers in Arkansas." (http://arklinklibraries.org/default.asp) As the treasurer of ARKLink I am responsible for the financial health of the organization. This involves maintaining all financial documents, billing members for dues/database services and paying vendors. Likewise, I am also the state agent for ARKLink, meaning I must also maintain all documents pertaining to ARKLink's 503(c)(3) status as a nonprofit organization.

In conclusion, I feel with my knowledge of Voyager products, ability to work with others and my technical knowledge, I would be a valuable addition to the ELUNA Steering Committee. I look forward to serving with the returning and newly elected committee members. Thank you for your consideration.

Tracy Farmer

John Greer

I am formally entering myself into the ring as a candidate for re-election to the Steering Committee.

Qualifications-

I have served for the past 4 years on the ELUNA Steering Committee, as Chair from 2013-2015, and now as past-Chair. I also worked prior to that time with the Voyager PWG and was a prior chair and an active member of our regional user group, NWEG, in the Northwest. I look back over the ELUNA accomplishments of the past few years and can see many things that I am proud of being a part of. I am particularly proud of negotiating, in partnership with IGeLU and the ELUNA SC, a new product enhancement agreement during my tenure. My library is currently a Voyager/Primo/SFX customer and we are in the process of forming a consortium of the academic libraries located in the state of Montana and migrating to Alma. Prior to migrating to Primo we were a Summon/360 customer with SerialsSolutions and ProQuest. I feel that my experience with a broad cross-section of not only the traditional Ex Libris product line but also the ProQuest line will uniquely allow me to serve our growing library membership and ensure that Ex Libris continues to value the input that the user group brings to the equation.

-john

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John Greer
Head, Technology and Systems Services
Maureen and Mike Mansfield Library
The University of Montana
Office: (406)243-2539
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Susan M. Johns-Smith

I would be interested in serving on the steering committee on behalf of Summon and ProQuest clients, if such a representation is desirable.

I will be attending the Oklahoma City conference, and have registered and gotten my ID. This will be my first conference, but I have an extensive background in executive committees with the Dynix/Horizon/SirsiDynix organization, having served as president and in a variety of development, enhancement, nomination, and program chair roles previously. Although we are currently a III customer and I am a member of IUG, it is perhaps much more urgent that I put my efforts towards further definition and support of the Summon and other former Serials Solutions products as they are becoming more and more central to our library operations than even the extensive ILS which I support. Our Sierra systems supports 14 libraries, multi-type (community college, university, public library, and public schools), and it is critical that our discovery tools also support a multi-type consortial environment, regardless of the makeup on the institutions they represent.

I've enclosed a resume which, sadly, on the spur of the moment, I've thought to send you, apologies as it probably sounds more like a tenure dossier than a resume, but it perhaps outlines better my experiences with various user groups and committees.

My research interests coming out of the University of Illinois have been interface design, with some emphasis on universal (ADA) design, which has carried over to web design and mobile interface functionality. My experience while president of the CODI organization also provided me several key opportunities to work with international users, including the amalgamation of the Canadian user group into the North American group, and working with a federation of users from Australia, New Zealand, United Kingdom, Ireland, Chile, etc. with the U.S. and Canadian groups. My institution has participated in frequent user testing (alpha, beta and pre-release of products). As a consortium, this is less feasible directly for us for several reasons, but this doesn't really stop us from critiquing and assisting in development and design recommendations with various vendors over the years.

As I am new to the ELUNA organization, my offer may be premature, but I would look forward to your consideration if you felt my experience was appropriate.

Susan M. Johns-Smith
Systems Librarian, Pittsburg State University, Pittsburg, Kansas
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Tel. 620-232-8653

Paul Joseph

I'd like to nominate myself as an ELUNA Steering Committee member. I have been a systems librarian and business architect at the University of British Columbia Library since 2009. My role at UBC is to lead the development of innovative software solutions focusing on integrating data and applications from our various systems to improve discovery and access of the Library's collections and services. For example, I architected a license communication service that UBC has integrated with 360 Link for displaying permitted use of licensed resources; I also architected a solution to utilize the Summon API as part of the citation search and retrieval process for faculty submitting requests to UBC's course reserves service. UBC has long been a customer of both Ex Libris and ProQuest and over time has used the following applications:
- Voyager
- Summon
- 360 Knowledgeworks
- 360 Link
- Intota Assessment
- SFX
- Primo
- MetaLib
- Verde

Since 2009, I have attended ELUNA meetings (2009-11), participated in the Technical Seminar (2010), and represented UBC as a member of the Summon Advisory Board (2011, 2014-16) and the Serials Solutions Advisory Board (2011-2013). I have given presentations to Serials Solutions Advisory Board members (2012, 2013) and the ProQuest User Summit (2015). I have also been invited to the Serials Solutions office in Seattle on two occasions to give presentations to staff and to meet with product owners. I have an enterprise/business architecture view of the library software world and enjoy engaging with macro-level planning and strategizing while keeping a critical and sharp eye on operational concerns. I find it very rewarding working with colleagues and vendors to improve software and services for the betterment of libraries and end-users.

Thank you for your consideration,

Paul Joseph
Systems Librarian

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February 26, 2016

Pascal Calarco, Chair
ELUNA Nominating Committee
Associate University Librarian, Research and Digital Discovery Services
University of Waterloo Library/TriUniversity Group

Dear Pascal:

It is with enthusiasm that I nominate Maureen Olle-LaJoie for the ELUNA Steering Committee. Maureen is a talented and hardworking librarian who will work with dedication to improve Ex Libris' products and services as a member of the ELUNA Steering Committee. She has managed library systems and technology for ten years at the University of Wisconsin-River Falls and also has career experience managing Access Services and government documents. She has extensive experience working with Ex Libris systems and has a successful record of working with governance groups at the library, University, and System level. These experiences qualify her well for a position on the ELUNA Steering Committee.

Maureen has served as our systems administrator for a number of Ex Libris products over the years: Voyager, including Universal Borrowing and Media Scheduling, Metalib, SFX, Primo, and Alma. In Wisconsin, all of these products are used in a consortial environment by all of the libraries in the University of Wisconsin System, so Maureen manages these resources for our library at the local level but also collaborates to manage these products consortially. Maureen's product knowledge is extensive, and her computer science background is evident as she works with the intricacies of these systems. Maureen's colleagues throughout the system view her as an expert and she is often called upon to help troubleshoot issues, both locally and for other libraries in the System.

The UW-System migrated from Voyager to Alma over the past two years, going live with Alma this past May. Maureen chaired our library's implementation team and also worked on two groups that managed the consortial implementation. Post-implementation, the UW System created a high-level Library Shared Systems Steering Committee with three underlying Expertise Groups to govern the UW System shared systems. It is a testament to Maureen's expertise, work ethic, and governance abilities that she was selected to serve as a member of the 5-person Steering Committee and also as a member of the Technical/Data Expertise Group.

Maureen has made several presentations at ELUNA and IGeLU Conferences over the past several years. At ELUNA 2015 she presented about the UW Consortium's use of Metalib following our Primo implementation. At ELUNA 2016 she will be making two presentations, one on her work with Alma work orders and one on data testing protocols for migration from

Voyager to Alma. She has presented at IGeLU in both 2014 and 2015, once on our experiences with Metalib and once on data migration for Alma. She has also been engaged with ELUNA by serving on the Alma Enhancement Group that reviewed administration requests.

Maureen has additional governance experience outside of the technology area. At UW-River Falls, she served as Chair of the University's Academic Staff Council for two years. This is an elected position that advocates for academic staff issues with the University administration. Maureen served with distinction and gained valuable governance experience that will serve her well if she is selected as a member of the ELUNA Steering Committee.

Several years ago, when Alma was in the earliest stages of development and funding for a consoritial implementation of this product seemed impossible, I recall having a conversation with Maureen about her desire to be able to implement Alma for our library and the UW System. Even then, when Alma was still a glimmer of what the future could bring, she was able to see that future and see how Alma would enhance our library and its services. She is thoughtful and insightful about the future of libraries, and knows how to harness technology to enhance library services in the quickly changing world of information access.

I strongly support of all of Maureen's external work with UW System and with ELUNA and IGeLU. I will continue to support her in those efforts, both financially and with my enthusiasm. I believe that collaboration at the state, national, and international levels makes all libraries stronger and better positioned to serve our community of users. Maureen has been integral in those efforts locally and at the state level in Wisconsin and she is well prepared to bring her skill to the national level on the ELUNA Steering Committee.

Sincerely,

Valerie Malzacher, Director
Chalmer Davee Library
University of Wisconsin-River Falls

Angela Sidman

Name: **Angela Sidman**
Position Title: Electronic Resources Librarian
Institution: Yale University
ExLibris/ProQuest products that your site licenses: Voyager, Summon, 360 Suite, RefWorks

I would like to be considered for election to the ELUNA Steering Committee. In my position as Electronic Resources Librarian, I oversee the activities of the E-Resources Group, providing licensing support; setting up and maintaining access through all major discovery points, including Summon and 360Link; and gathering and publishing statistics through 360 COUNTER. Currently I serve on the Summon Advisory Board, a role that has proven beneficial to Yale University Library as we work in partnership with ProQuest to improve our search and discovery environment. In particular, I appreciate that my role on the advisory board provided Yale with a direct avenue for communicating concerns about Summon's relevancy ranking and created a role for our library in testing improvements as they became available. For the past two years I have also served on the ER&L Conference's Workshop Committee, identifying topics for the meeting's half-day workshops. In keeping with the spirit of the conference, we aim to provide a mix of the forward-looking and the practical.

Within the Yale University Library system I have a leadership role in the discovery arena. With a colleague in Library IT, I co-chair a monthly committee focused on E-Resource Access Systems. This group is charged with identifying areas for development or enhancement, setting best practices, and advising on the roll-out of new services across e-resource discovery points. This universe of access points includes internal systems such as Summon and the 360Link service and external tools such as Google Scholar and individual vendor platforms.

In the spring of 2015, Yale hosted a day-long conference focused on creating community among the librarians in the Ivies Plus group who deal with some aspect of discovery services. I co-founded and co-organized this event which brought together librarians from eleven institutions who were working to implement, evaluate, support, and teach discovery services. In organizing this conference, Yale identified and responded to a real need within its community of partner libraries. Ivies+ Discovery Day will happen again this year, with MIT hosting the conference. I am serving on the Programming Committee.

Prior to working at Yale, I served for several years as the E-Resources Systems Librarian for the CUNY consortium where one of my duties was supporting Aleph. During this time I attended both ELUNA and ENUG conferences and learned firsthand how powerful a source of information, advice, and contacts these networks can be. When I came to Yale and began working more closely with ProQuest product managers, I found that they understood that their customers wanted a formal user community of the type that ELUNA provided. Their response was the first ProQuest User Group meeting which I attended in October 2015. The meeting proved to be highly worthwhile, allowing customers, tech support staff, and product representatives to gather, meet, and exchange information. The in-person interaction also served as a vehicle for customer advocacy, creating extended opportunities for librarians to talk through and demonstrate our needs and concerns.

I am interested in joining the ELUNA Steering Committee because I see a real opportunity here to provide a meaningful service to both my institution and the wider library community. Having worked for both a large public university system and a research-intensive private institution, I am familiar with the

needs of diverse user populations. My role as E-Resources Librarian also gives me a broad perspective. My work resides at the intersection of collections and technology, meaning that I am in constant dialogue with colleagues across the library about how we solve problems in the short term and improve our services moving forward. Over the next few years, as the ProQuest and ExLibris families merge, there will be a distinct need for conversation, collaboration, and practical technical skills, as we all start moving forward together. I hope that you see these same skills reflected in my work. I am committed to providing the best possible experience for both the people managing our systems and the patrons who must navigate them. Serving on the ELUNA Steering Committee would be a meaningful way to advocate for both of those goals. Thank you for your consideration.

Bill Slauenwhite

ELUNA Steering Committee Nomination

Bill Slauenwhite
Manager
Novanet - The Consortium of Nova Scotia Academic Libraries
bill.slauenwhite@novanet.ca

My name is Bill Slauenwhite and I'm pleased to be nominated to stand for election to the ELUNA Steering Committee. I'm the Manager of the Novanet Consortium which includes 25 libraries at the 11 academic institutions in Nova Scotia. My responsibilities include managing anything the members of the consortium decide to do together, from procurement to vendor negotiations to development of new services to, of course, managing the ILS and associated products. Currently we support Aleph, Primo, Verde, SFX and bX.

I've been working in and with libraries for over 30 years (yes, I started when I was two). I've worked in access services, public services, IT, administration and was even a cataloguer (that's Canadian for cataloger) for six excruciating months early in my career. I've managed or helped manage four ILS vendor migrations in that time (remember CLSI anyone?), the most recent in 2005 when we moved to Ex Libris.

I've been an active participant in the ELUNA and NAAUG conferences since 2005. I'm a past-president of the ELUNA Aleph Product Working Group and was a member of the Ex Libris URM Consortia Focus Group. I have also worked closely with Ex Libris Support and Development to extend the capabilities of NCIP within Aleph.

 As a member of the Steering Committee I would continue to encourage Ex Libris to push the boundaries on the definition of the ILS, its services and delivery especially in the areas of open API access and integration with other enterprise level software. As the manager of a consortium I have extensive experience (don't get me started!) with working on committees. In addition to my ability to speak in parenthesis, I would bring to the table the perspective of a medium size consortium in a non-American environment.

Thank you for your consideration.