e-Glue
Workflow Builder

What is e-Glue?

e-Glue is software which allows you to create customized, live training and customized help for specific Aleph 500 processes. e-Glue works in tandem with your system. For example, if a staff member needs a reminder on how to create a holdings record, an e-Glue process can walk him/her through the steps required and at the end, they create a real holdings record. e-Glue interacts with your system, using your own help screens, templates, etc., to help staff create the process your library needs. This makes e-Glue much more flexible than a canned, one-size-fits-all tutorial.

How does it work?

Using text balloons and clickable links and with language and terms you use locally, e-Glue overlays the Aleph software to walk staff through a particular process in any Aleph module. Users can stop and review steps at any time or they can jump ahead. e-Glue alerts them if the process steps as you have defined them are not followed.

Ex Libris makes e-Glue available with some generic processes, which have been developed by staff at the University of Iowa Libraries. These can be customized to meet your needs, or you can develop your own.

NAAUG – 2003 Poster Session
e-Glue at Iowa
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