

### You can get there from here: Evaluating the effectiveness of website links to SFX/Metalib

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### Starting Points

- Getting to our "stuff"
- Homepages vs. Guide pages
- Correlation to Google Analytics stats



### Backtracking through data

- SFX and Metalib logs
- Data set 14 days from fall semester 2009
- "Referrer" data element -- where did the request originate?



### Main Library Homepage



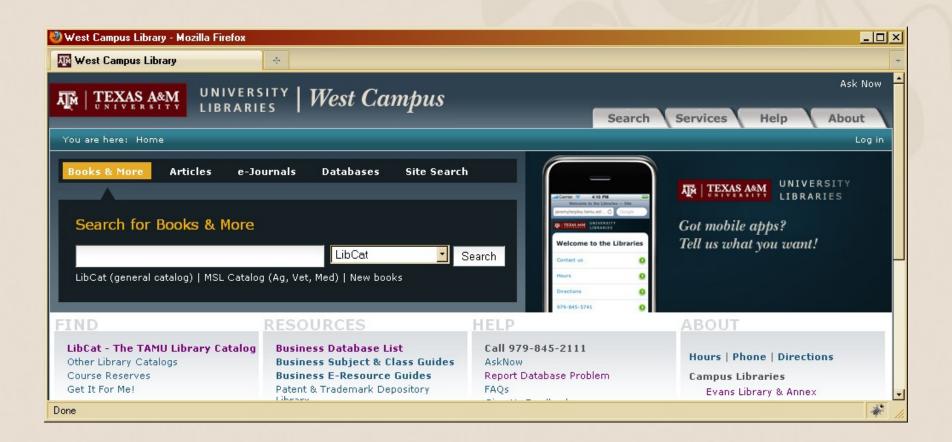


### Medical Sciences Library Homepage



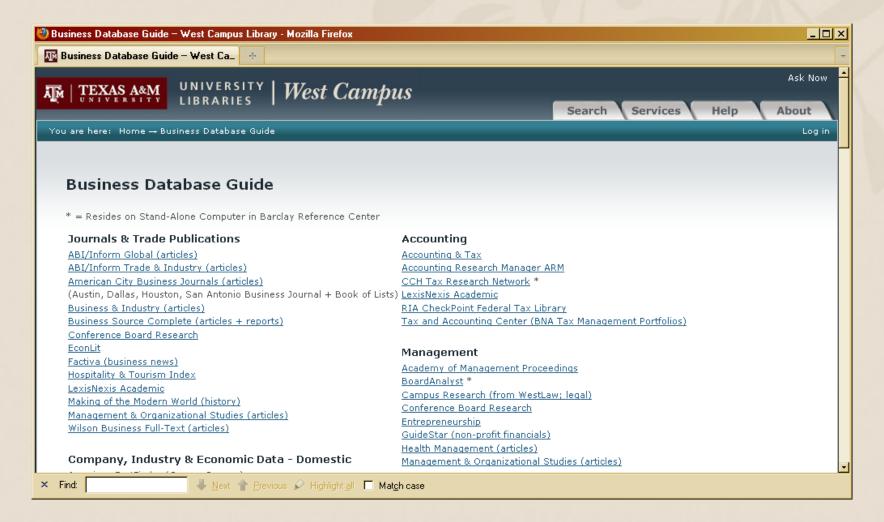


### **Business Library Homepage**





#### **Business Database Guide**



# Homepage referrals to SFX/Metalib versus page visits

			%age
	Referrals to		requests to
Library	SFX/Metalib	Visits	visits
Main Library	27268	90642	30.08%
Medical			
Sciences			
Library	1107	3444	32.14%
Business			
Library	330	2059	16.03%
PoliSci/Econ.			
Library	54	422	12.80%
TAMU Qatar			
Library	39	300	13.00%

5/25/10

# THomepage reterrals by function

	Main	Medical Sciences	Business	PoliSci- Econ.	TAMU Qatar
Function	Library	Library	Library	Library	Library
Database locate	44.58%	10.57%	56.97%	20.37%	51.28%
Quickset search	28.90%	8.94%	21.82%	48.15%	17.95%
Journal title search	19.27%	22.13%	14.85%	22.22%	17.95%
Metasear ch	3.41%	0.72%			7.69%
Native interface		55.74%			



### PoliSci/Econ. Articles searches

	Baltimore Light rail
	chinese intelligence
	CULTURE AND COMBAT IN THE WESTERN WORLD, 1900
	Developing Light Rail transit
	economic aid and dictators
	economic recovery for small cities
	Grand Strategy and Foreign Economic Policy: British Grand
	Strategy in the 1930s
	internatinal aid and dictators
	martha crenshaw, the logic of terrorism
	migunov, china
	motives, means and mayhem
	motives, means and mayhem: terrorist use of unconventional
	weapons parachini
	nonprofit science challenges
	principles of disaster recovery
	Putin Bush
	putting WMD terrorism into perspective
	review of disaster recovery
	Roman Diplomacy
	south africa nuclear program
	The Fiscal Overstretch that will Undermine an Empire
5/25/1	The Legacies of Communism in Eastern Europe

Transatlantic Relations NATO EU

### unificities by runction

	Main				TANALL Octor
	Librar	Sciences	S		TAMU Qatar
Function	У	Library	Library	Library	Library
New	0.83				
databases	%		0.91%		
Quickset					
opening	0.80				
page	%	0.18%		1.85%	
Connect to A-	0.66				
Z locate tab	%	1.17%	1.82%	1.85%	2.56%
Connect to A-	0.72				
Z citation tab	%	0.36%			
Connect to A-	0.56				
Z title tab	%	0.18%			2.56%
Trial	0.27				
datahases	0/0		3.03%	5 56%	



### Detour



#### Potholes in the data

- Wanted to be able to say many wonderful and scintillating things about referrals from subject & class guides
- Turns out "Referrer" data element not available in logs for many of the requests from these pages



### Potholes in the data (2)

 Clicks on database link to native interface go through this intermediate page – I know they originated SOMEWHERE on the website, but not where



# Difficulties interpreting Google Analytics

- Google Analytics records # of visits to a page and the %age of exits from those visits
- I assumed I could calculate the # of exits from the above data, and compare total exits to exits which were referrals to SFX or Metalib

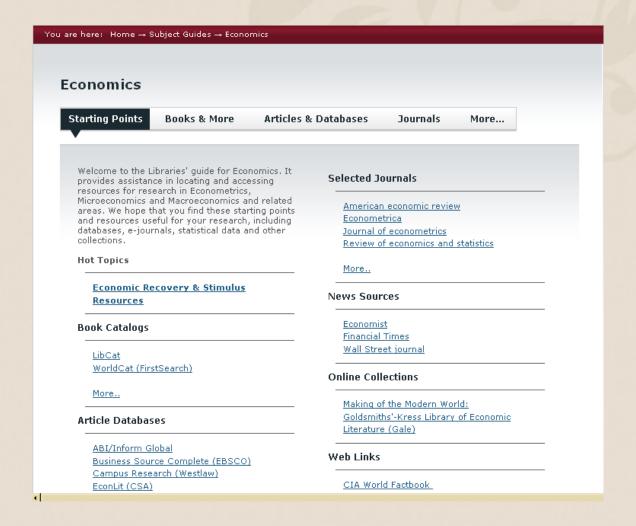
# Difficulties interpreting Google Analytics (cont.)

- Wrong
- Numbers didn't add up
- When I calculated the total number of exits from a page for the target dates, it calculated to fewer exits than referrals to SFX & Metalib.

### Back on track (but it's a much narrower track)

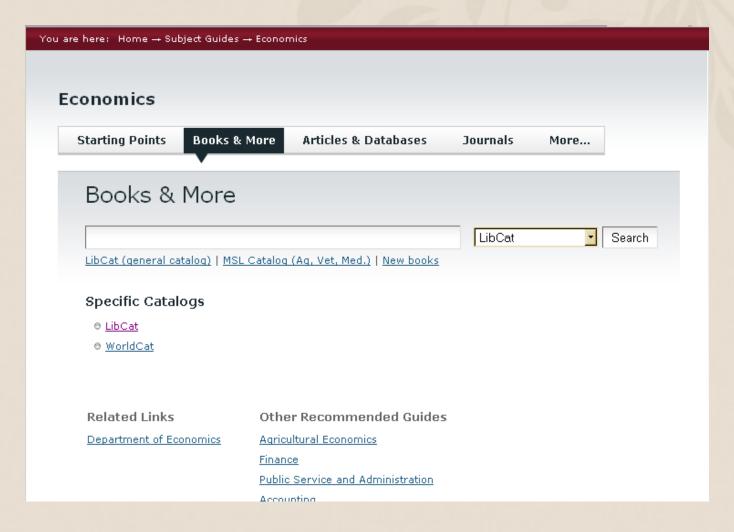


### Economics Subject Guide



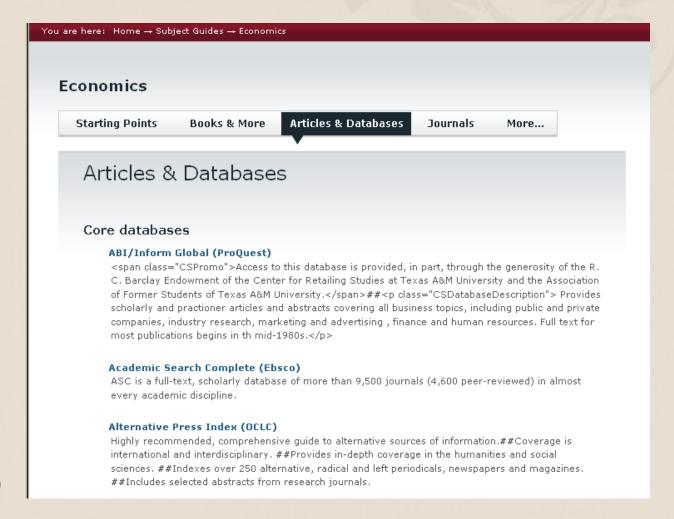


#### Econ. Subj. Guide -- Books





### Econ. Subj. Guide – Articles & Databases 1



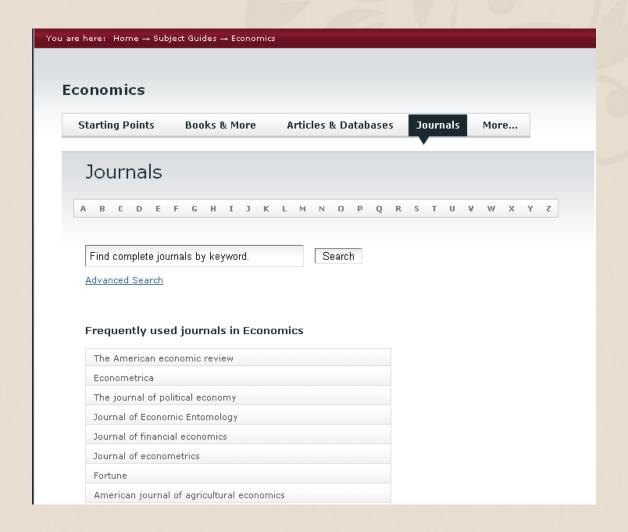


### Econ. Subj. Guide – Articles & Databases 2

	Search
Advanced Search	
Search for specific	article
Step 1: Please ent	er either a Journal Title or an ISSN (or both)
Journal Title Exact	<u> </u>
ISSN	
Step 2: Please ent	era year
Year	
Step 3: Use the re	maining fields to narrow your search, all remaining fields are
<b>optional</b> Volume	
Issue	
Start Page	
End Page	



### Econ. Subj. Guide – Journals





## Clicks on canned title links by source

Source	Requests
Auto-generated	25
Librarian-supplied	167

### Subject & class guide referrals to SFX/Metalib

Function	Requests
Database native	
interface	8377
Canned journal link	192
Database locate	172
Journal title search	39
A-Z list browse	19
Connect to A-Z title tab	18
Citation search	18
Metasearch	6
Quickset search	2
Multi-choice page	1
Category search	1



## Tribp canned links to journal-Clicks

Title	Requests
American journal of veterinary research	20
Landscape journal	19
Landscape research	19
Studies in conflict and terrorism	19
The Wall Street journal	18
Landscape and urban planning	16
Veterinary research	13
The review of economics and statistics	12
ACP journal club	12



### Top journal title searches

Title	Searches
proteomics	75
Theriogenology	61
Academic Medicine	59
Science	53
Nature	50
Harvard Business Review	45
journal of bacteriology	37
wall street journal	35
familial cancer	33
genetics	23



# Tiop canned database links --Clicks

Title	Requests
MEDLINE (PUBMED)	626
Academic Search Complete	
(EBSCO)	617
Web of Science	372
MEDLINE (Ovid)	324
Business Source Complete	
(EBSCO)	250
CINAHL Plus with Full Text	
(EBSCO)	230
ERIC (EBSCO)	186
Biological Sciences (CSA)	167
Compendex (Ei Village 2)	161
LexisNexis Academic	152



### Top database locates

Title	Searches
web of science	873
academic search complete	594
ebsco	581
jstor	394
psycinfo	374
pubmed	293
MLA	280
knovel	246
medline	226
academic search	213

### \*Conclusions and recommendations

- Patrons will use canned links if available.
   Post more of them.
- Surprisingly high number of "articles" searches are known item searches
- Auto-generated guides/journals pages not effective
- Canned journal links on subject guides may be effective in introducing new material