



NAAUG @ MIT

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*North American ALEPH Users Group
Fifth Annual Meeting*

June 13-16, 2004

*Massachusetts Institute of Technology
Cambridge, MA*



NAAUG @ MIT June 13 -16, 2004

Current URL— <http://www.bc.edu/naaug2004/>
NAAUG 2004 Registration Website

Upcoming URL— <http://www.naaug.org/archives/2004>
This is the URL of the NAAUG 2004 Conference Proceedings. Publication will be announced on ALEPH-NA but is expected in August.

User name: boston
Password: chicago

Sunday, June 13, 2004

6:00-8:00 **Reception; Registration**
Hotel@MIT, 20 Sidney St., Cambridge

Monday, June 14, 2004

8:15-9:00 **Registration; Continental Breakfast**
Room 10-250

9:00-9:30 **Opening Session** [Plenary]
Room 10-250
Nina Davis-Millis (MIT), Moderator
University Welcome: Ann Wolpert, Director of Libraries, MIT
Steering Committee Welcome: Dale Flecker (Harvard University), Chair, NAAUG
Steering Committee
Conference Co-Chair Welcome: Nina Davis-Millis (MIT), Donna Hirst (University of
Iowa)

9:30-10:30 **Ex Libris Welcome and Management Update** [Plenary]
Room 10-250
Donna Hirst (University of Iowa), Moderator
Matti Shem-Tov, President and CEO of The Ex Libris Group
Dan Trajman, President of Ex Libris, Inc.

10:30-10:45 **Break**
Room 10-250

10:45-11:45 **Ex Libris Presentation of ALEPH Developments** [Plenary]
Room 10-250
Jane Aitkens (McGill University), Moderator
James Steenbergen, Director of Support Services, Ex Libris-USA
Version 16, 17 and NAAUG Enhancement Demos

12:00-1:30 **Lunch** - Sponsored in part by Sun Microsystems
Walker Dining Hall
Awards Program
Nina Davis-Millis (MIT), Moderator

1:45-2:45 ***Concurrent Contributed Papers***

Making the Web OPAC More Accessible

Room 3-133
Karen Coombs (SUNY Cortland); Moderator: Paul Soderdahl (University of Iowa)
Do you worry about your Web OPAC meeting Web Accessibility Guidelines? This session will focus on how to deal with web accessibility issues with the Web OPAC. The costs and benefits of various coding solutions for making the Web OPAC more accessible will be discussed, along with accessibility challenges that the Web OPAC presents. Version: 14.2.7

Electronic Data Interchange - Help or Hindrance?

Room 4-231
Pamela Bluh and Yalan Qi (University System of Maryland and Affiliated Institutions);
Moderator: Frank Mols (SUNY Binghamton)
EDI is a simple concept. A successful EDI transaction is the result of a cooperative venture by systems librarians, library staff familiar with acquisitions and serials processing and support from the vendors. This program will provide a sequence of steps designed to answer the question raised by the title of the program. Version: 15.2.2

Monday, June 14, 2004 (continued)

Support Express: A Support Services Update from Ex Libris-USA

Room 4-237

James Steenbergen (Ex Libris); Moderator: Mandy Havert (University of Notre Dame)

Ex Libris continues to improve the self-help features available to customers. This session will introduce three new or enhanced web sites that are available to Ex Libris users world-wide: the new Support Portal, the upgraded Documentation Portal, and the revised Problem Tracking (PRB) system. Version: All

Entering ALEPH: The Power of One

Room 4-153

Jeanne Galbraith and Eric Djiva Kamal (SUNY Stony Brook); Moderator: Pascal Calarco (Virginia Commonwealth University)

The power and influence of one person in any aspect of ALEPH conversion is considerable. Within a conversion group each person who contributes a level of expertise with a positive attitude can enable the group to solve implementation problems. Discussion and group activity encourage positive communication in a collaborative way. Version: 14.4.7

Delivering the ALEPH Web OPAC to Handheld Devices

Room 2-105

Alexander Jerabek (McGill University); Moderator: John Little (Duke University)

The development of an experimental version of the ALEPH web catalogue interface intended for low bandwidth handheld devices is described. By taking advantage of the "other language" capability in ALEPH to customize the features and display of the web catalogue, one can create an interface optimized for the handheld environment. Version: 14.2.5

Unicode, ALEPH and You

Room 56-114

Charles Husbands (Harvard University); Moderator: Wendy Robertson (University of Iowa)

This session will offer a quick introduction to the history and design of Unicode and focus on ALEPH tables and processes that deal with character conversion of bibliographic data. Examples from Harvard's experience will be used. Version: 16

1:45-5:00

Ex Libris ALEPH Satellite Support Center

(Also open Tuesday, 10:30-12:30 and 1:45-5:00)

Room 14N-132

Ex Libris Staff: James Steenbergen, Luis Lacayo, Jerry Specht, Junfang Zhang, Ya'aqov Ziso

Do you have an ALEPH question that's bugging you? Have you wondered how much flexibility you can build into your security table? Did you miss the last half hour of one of your ALEPH training sessions? ASSC is on-site at NAAUG 2004. Take your questions, screen prints, batch products, etc., to the ASSC room. Staff from Ex Libris' Customer Support Division is present to give you advice.

1:45-5:00

Ex Libris New Product Room

(Also open Tuesday, 10:30-12:30 and 1:45-5:00; additional times by appointment)

Room 14N-132

Ex Libris Staff: Russell McDonald, Stan Smith, Chris Holly, Maruta Skujina, Barbara Rad-EI, Asaf Kline, Ken DiFiore

Ex Libris is staffing a room where new products can be both viewed online and discussed with Ex Libris staff. Software to be demonstrated includes: ALEPH Release 16 (the most recent sub-release), ALEPH Monitor, ALEPH Reporting Center, DigiTool, and more. If you would like to see new developments at the conference, just stop by. If you want to insure that an Ex Libris staff member with a particular expertise is available, please schedule an appointment. Demonstrations for groups will be available by appointment.

Monday, June 14, 2004 (continued)

2:45-3:45 **Topical Discussions**

EDI

Room 56-114

Electronic Data Interchange (EDI) is one of the hottest topics in the library world. Find out how you can implement EDI with your ALEPH system. This topical discussion provides a great opportunity to exchange concerns and ideas about EDI invoicing, EDI ordering, EDI claiming, and creative EDI applications with other ALEPH libraries. Janet Hulm (University of Iowa), Facilitator

Large Research Libraries

Room 2-105

Designed for individuals who want to discuss ALEPH problems, concerns, successes or anything in between that you feel is unique to your type of library. Do things work better because of your size or are there parts of ALEPH that you feel are hard to scale? Dale Flecker (Harvard University), Facilitator

Reports: SQL, Crystal, and Other Tools

Room 4-237

This session provides a forum to share strategies, techniques, and tools to enhance the existing ALEPH Services reports with custom reports extended by non-ALEPH tools. Come find out what other sites are doing and share your experience! Kevin Kidd (Boston College), Facilitator

Training, Technical Services

Room 4-231

Do you have successful ALEPH training strategies, tips, and/or techniques you are willing to share? Or unsuccessful ones? Are you new to ALEPH and would like to hear how other schools handled their technical services training? Please feel free to bring any training materials you have created to the discussion. Sue Koelmel (University of Minnesota), Facilitator

Training, Public Services and User Education

Room 4-153

Discussion will focus on training that could, should or would be desired to help patrons understand the web OPAC in ALEPH. Discussions may include common questions that patrons ask, methods of user education, formats for training such as classroom, web page, handouts. Tracy Gabridge (MIT), Facilitator

3:45-4:00 **Break** - Sponsored by Ex Libris

Room 10-250

4:00-5:00 **Topical Discussions**

Cataloging/Acquisitions Workflow

Room 4-237

Has ALEPH changed your workflows? Are things working not quite as smoothly as before but you are not sure why? This discussion group will explore the changes people have made to their workflows to make ALEPH work as efficiently as possible. Sandy Card (SUNY Binghamton), Facilitator

Oracle in ALEPH

Room 56-114

Have a question on Oracle? Come to this session to discuss and share information on Oracle-related best practices and questions from a systems perspective. Carey Hatch (SUNY), Facilitator

Monday, June 14, 2004 (continued)

Web Standards in the OPAC

Room 2-105

Discuss how ALEPH sites are using cascading style sheets (css), meeting accessibility requirements, and integrating ALEPH OPAC design with the rest of the library website. Bring your ideas for a lively discussion! Alexander Jerabek (McGill University), Facilitator

Electronic Reserves

Room 4-153

E-reserves in ALEPH! Do you have some experience to share or questions to ask about implementing electronic reserves in ALEPH? Discussion might include related copyright-compliance issues and workflow. Plan to attend this session. Jamie Bush (University System of Maryland and Affiliated Institutions), Facilitator

Issues in Serials

Room 4-231

Do you have more issues about Serials than you have on the shelves? Pattern creation, receiving serials, skipped issues, claims, binding are all issues that you are welcome to discuss. Bring your concerns and successes and share them with others. Patricia Hatch (Harvard University), Facilitator

Union Catalogs

Room 3-133

Designed for those libraries that are part of a union catalog, or are still in the creation stage, this group will emphasize those issues that are unique. Circulation concerns, bibliographic and holdings merges and shared authorities are just some of the possible topics for this discussion group. Michele Newberry (Florida Center for Library Automation), Facilitator

6:00-9:00 **Topical Discussions: Supper Event—Treat Yourself to Dinner**

Patriot Act

If you are interested in discussing the possible ramifications of the Patriot Act for the library, the circulation records, the new Patron Link Removal Utility, and your feelings about it, pro or con, this group is one you will be interested in. Pascal Calarco (Virginia Commonwealth University), Facilitator

ARL Statistics

Have you used Ex Libris' ARL Statistics package? How did it work? Are you interested in this software to create general statistics not just ARL Statistics? Share your experiences and learn from the others. Christina Meyer (University of Minnesota), Facilitator

Unicode

Are you up to your neck in composed and decomposed diacritics? Are you having problems with your ligatures, is the thorn a thorn in your side? If you work with vernacular records or just want to talk about using Unicode characters in your bib, order or patron records, this discussion group should fill the bill. Elizabeth Vernon (Harvard University), Facilitator

Small Libraries

Contrary to "Large Research Libraries," this topical discussion intends to provide individuals working in a small library a forum to discuss any ALEPH-related issues, problems, and best practices. Come to share your success stories and hear from others' experiences. Cynthia Hsieh (University of the Pacific), Facilitator

Monday, June 14, 2004 (continued)

Accounting in ALEPH

This session offers a focused discussion of accounting functions in ALEPH from fund and budget setup to fiscal rollover, bursar import/export, and reporting strategies. Sydney Gussman (University of Iowa), Facilitator

Upgrade Express

"Upgrade Express" is to create a bridge from one version to a newer version to reduce downtime during implementation. The option is available from Ex Libris to libraries that are looking to upgrade to version 16 or higher. If you have used the new service, please come to share your experience. If you are thinking about upgrading to version 16 in the future, please come to find out more. Tracey Robinson (Harvard University), Facilitator

Current Issues in Acquisitions

Share with your colleagues the good things you've discovered about ALEPH Acquisitions, the questions you have, and what you would like to see in the future. Kathleen Anderson (Harvard University), Facilitator

Current Issues in Cataloging

Share with your colleagues the good things you've discovered about ALEPH Cataloging, the questions you have, and what you would like to see in the future. Betsy Eggleston (Harvard University), Facilitator

Current Issues in Circulation

Share with your colleagues the good things you've discovered about ALEPH Circulation, the questions you have, and what you would like to see in the future. Martha Creedon (Harvard University), Facilitator

Current Issues in OPACs

ALEPH OPACs come in a wide variety of shapes and colors but we all use a common tool set to build our catalogs. Join your colleagues for a discussion of the wonders and woes, the joys and the sorrows of OPAC design and implementation. Paul Aloisio (Harvard University), Facilitator

Electronic Resource Management

Where is ALEPH headed in handling the myriad issues surrounding ERM, and what ideas do you have about an electronic resource management module? Ivy Anderson (Harvard University), Facilitator

Issues for Consortium Customers

What tips can you provide consortiums using ALEPH and what questions do you have about setting up the multiple library environment? Maureen Zajkowski (SUNY) and Carlen Ruschoff (University of Maryland), Facilitators

"I Don't Want to Think While I Eat"

Just want to enjoy a nice dinner without thinking about ALEPH but don't want to eat alone in a restaurant? This is the group for you. Come and meet other librarians interested in great food, fine wine, and a night out.

Tuesday, June 15, 2004

8:15-9:00 **Continental Breakfast**
Room 10-250

9:00-10:30 **Ex Libris Answer Panel** [Plenary]
Room 10-250
Larry Woods (University of Iowa), Moderator
Matti Shem-Tov, President and CEO, The Ex Libris Group
Dan Trajman, President, Ex Libris, Inc.
Oren Beit-Arie, President, Information Services Division, Ex Libris, Inc.
Katrina Anderson, Vice President of Operations, Ex Libris, Inc.
Avi Shapiro, Vice President of Operations, Ex Libris, Ltd.
At this session a panel of senior staff members from Ex Libris will address questions by NAAUG conference participants. This will provide an opportunity for an open dialogue among Ex Libris staff and members of the audience.

10:30-11:30 **NAAUG Business** [Plenary]
Room 10-250
Dale Flecker (Harvard University), Chair, NAAUG
Election and Reports

10:30-12:30 **Ex Libris ALEPH Satellite Support Center**
Room 14N-132
Please see description on page 2.

10:30-12:30 **Ex Libris New Product Room**
Room 14N-132
Please see description on page 2.

11:30-11:45 **Break**
Room 10-250

11:45-12:30 **NAAUG Enhancement Report** [Plenary]
Room 10-250
Jane Aitkens (McGill University), Enhancement Coordinator, NAAUG

12:30-1:45 **Lunch**
Walker Dining Hall

1:45-2:45 ***Concurrent Contributed Papers***

Accommodating Archival Records in ALEPH: Implementation Challenges

Room 3-133

Robert Sink and Laura Leone (Center for Jewish History, New York); Moderator:
Maggie Horn (SUNY)

The Center and its five Partners have incorporated archives and manuscripts into ALEPH by adjusting their workflow and by using a special Archival GUI being made available by Ex Libris. The session will include a demonstration of the new Archival GUI and will discuss both implementation and problem areas. Version: All

Tuesday, June 15, 2004 (*continued*)

Accounting for Deposit and Prepay Accounts in ALEPH

Room 4-153

Sydney Gussman (University of Iowa); Moderator: Kim Maxwell (MIT)

This session will review how the University of Iowa Libraries handles the financial aspects of deposit and/or prepay accounts. Using both debit and credit budgets and voided invoices we provide accounting records for approval, continuation, serial and depository materials. We are able to track service charges and discounts for various vendors. We will briefly touch on the streamlining that can be achieved by using EDI to load vendor invoices. Version: 15.2

The X Factor: The ALEPH X Server, What It Does and How to Use It

Room 56-114

Owen Stephens (Royal Holloway, University of London); Moderator: Tom Hanstra (University of Notre Dame)

This session will outline what the ALEPH X Server is and how it is being exploited at Royal Holloway. With simple Perl and XSLT, possible uses of the X Server include: search interfaces, reading lists, authentication, embedding ALEPH search results into a web page, and displaying user account details. Version: 14.2+

Tales of Upgrade Express: The "Fast Track" to Version 16

Room 4-237

Tracey Robinson (Harvard University), Christina Meyer (University of Minnesota), Jean Phillips (University System of Maryland and Affiliated Institutions), James Steenbergen (Ex Libris), Andy Perry (SUNY Binghamton), and Sandy Card (SUNY Binghamton); Moderator: Andy Perry

The recently announced "Upgrade Express" process for upgrading the ALEPH system to new releases will be used at the institutions represented by the presenters. The panel will provide a synopsis of individual migration projects using this process to migrate to ALEPH version 16 and provide an opportunity for sites planning to upgrade to learn first hand from this experience. James Steenbergen will represent Ex Libris in describing the process from the Ex Libris perspective. Version: 16

Integrating Portable Scanners into the ALEPH Workflow

Room 4-231

Michael Wright (University of Iowa); Moderator: Becky Bell (Minnesota State University)

Portable scanners are versatile and can speed up many routine jobs, from inventory work to adding repetitive notes to barcoding. They can be especially handy for large systems with centralized processing. Setting them up isn't necessarily an intuitive process, but it's definitely a collaborative one. The University of Iowa's experience getting a portable scanner up and running had many twists and frustrations before the scanner was operational. Chief among these were getting information into the scanner and back out in a useful manner and interfacing the scanner with Note Pad and Excel. Version: 15.2.3

Adding Non-Latin Data to ALEPH

Room 2-105

Charles Husbands (Harvard University); Moderator: Beth Siers (MIT)

Unicode enables us to integrate original script data in non-Latin scripts into our bibliographic systems. This program will discuss bringing these data into ALEPH. How are they different from each other and from Latin-script data in terms of their ALEPH needs? Issues of character conversion, indexing, workflow, desktop setup, etc., will be discussed. The scripts to be considered are those currently provided for in MARC21. Version: 16

Tuesday, June 15, 2004 (*continued*)

1:45-5:00 **Ex Libris ALEPH Satellite Support Center**

Room 14N-132

Please see description on page 2.

1:45-5:00 **Ex Libris New Product Room**

Room 14N-132

Please see description on page 2.

2:45-3:45 **Staff Permissions Working Group Meeting (Closed Session)**

Room 4-145

Suzanne Julich (University of Iowa), Chair

2:45-3:45 **Poster Sessions and Break - Sponsored by Ex Libris**

Rotch Library, 7-238

Sara Spiegel (Jewish Theological Seminary) and Cynthia Hsieh (University of the Pacific), Coordinators

HBZ Consortium—Networking ALEPH and Non-ALEPH Local Library Systems

Ronald Schmidt (Hochschulbibliothekszentrum North Rhine-Westphalia, Germany)

The Hochschulbibliothekszentrum serves a consortium of 100+ libraries in two federal states in Germany. The database of the network is 12 million title records and 65+ million holdings records. It includes a bibliographic utility for resource sharing from national bibliographies and other bibliographic resources. This database is the hub for networking library systems using ALEPH and non-ALEPH software locally. The presentation will show the structure of data flows providing updated and synchronized data centrally and locally. The function of an online interlibrary loan system nationwide will be elucidated. Version: 16.2

What's the Value of a Penny?

Jeanne Galbraith and Eric Djiva Kamal (SUNY Stony Brook)

Cost distortions in some ordering and budgeting transactions result from not rounding up in ALEPH. This poster discusses: 1) dropping the third digit after the decimal in calculations and 2) whether an enhancement should be proposed to change this accounting practice in future ALEPH versions. Version: All

Loading SFX MARC Records into ALEPH: The Iowa Experience

Wendy Robertson (University of Iowa)

The University of Iowa is planning to load SFX MARC records to our catalog. We would like the serials records to be merged with print records, and we would like to be able to easily pull the information as our SFX configurations change. The poster session will identify the issues, our solutions, the work we needed to do to be able to accomplish the loads, and the benefits of the loads. Version: 15.2

Routine Server-Based Bulk Notice Generation

Peter Corrigan (National University of Ireland)

A simplified approach to routine bulk-notice generation, without recourse to the Task Manager, is described. A locally developed server-based application embeds an XSLT processor, thus exploiting existing style sheets. Notice branding is facilitated without requiring knowledge of XSLT using arbitrary HTML headers and footers. By utilizing MIME subtype Multipart/alternative, e-mail attachments are avoided. Version: 15+

Tuesday, June 15, 2004 (*continued*)

Communicating with Other Campus Systems

Christine Moulen (MIT)

It's a question we all ask when purchasing a new ILS. And although the functionality may not be completely built into ALEPH, it is possible to set up communications to and from other campus systems such as SAP. Come see the data feeds MIT has set up for billing fines, paying invoices, and loading patrons. Version: 14.2+

Uses of a Data Extraction from the Serials Module

Janet Hulm (University of Iowa)

The University of Iowa Libraries regularly runs a data extraction from the serials module. This session will focus on how we manipulate the data by moving it into a spreadsheet or database management program. The output can be used to develop specialized and routine reports. Version: 15.2

Managing Access to IEEE POP Electronic Conference Proceedings Using an ALEPH Serial Record, SFX, and a Locally Developed MySQL Database

Natasha Lyandres, Mark Dehmlow, Ben Heet (University of Notre Dame)

The poster session describes the work undertaken by the University of Notre Dame Libraries to catalog IEEE POP (Proceedings Order Plan) electronic proceedings since cancellation of our print subscription to IEEE POP PLUS in 2003. We are using a single record cataloging approach and a locally developed MySQL database to link to specific IEEE proceedings from the ALEPH serial record. The poster session will explain the workflows, standards, and devised solutions to deal with linkages from ALEPH serial records to individual issues in IEEE Xplore. Version: NA

e-Payment Kiosk Solution Using SIP 2.0 Protocol

Jacky Wong Kae Perng (Temasek Polytechnic Library, Singapore)

Is ALEPH ready for self-service electronic payments? Yes, with an e-Payment Kiosk solution using the SIP 2.0 protocol that is fully integrated with ALEPH. This session offers a presentation of the requirements, design and specification of the solution. Version: 16.02

3:45-4:45

Concurrent Contributed Papers

Loading and Using 2004 MeSH in MARC Format

Room 4-145

Karen Jensen (McGill University); Moderator: Sandy Card (SUNY Binghamton)

This presentation will be about how we loaded the full 2004 MeSH file (including subdivision records) in ALEPH, the indexing decisions we made, and the work involved in updating our local MeSH authority file and associated bibliographic records. Topics to be covered include: reviewing obsolete MeSH authorities, changed MeSH authorities, partial match MeSH Headings, and unmatched MeSH Headings (including those coded as 600s and 610s). This paper will also cover how we dealt with problems first created in 1999 when NLM changed many of its subdivision practices. Finally, ways of validating MeSH headings and subdivisions during cataloging will be reviewed. Version: 14.2.5

Implementing YBP Book Ordering Workflows in ALEPH: The Trials and Successes of Configuring Multiple Systems to Achieve a Common Purpose

Room 4-153

Mike Rogers (University of Tennessee); Moderator: Charlene Follett (MIT)

This paper will describe UTK's efforts to automate YBP firm and approval workflows in ALEPH, including: configuring YBP's Gobi2 system for online selection, configuring MARC profiles and ALEPH Oracle tables to accommodate brief bib loads with subsequent overlay of full bibs, and automatic creation of orders, holdings, items, and budget encumbrances during the loading process. Version: 15.5.1

Tuesday, June 15, 2004 (*continued*)

Upgrading a Consortium to V.16.x

Room 4-231

Ronald Schmidt (Hochschulbibliothekszenrum North Rhine-Westphalia, Germany);

Moderator: Maureen Zajkowski (SUNY)

The Hochschulbibliothekszenrum serves a consortium of 100+ libraries in two federal states in Germany. Our upgrade from ALEPH V. 13 to V.16.x omitted V. 14 altogether, thus stepping into data migration to Unicode format, redesigning the structures of the database, importing and exporting huge amounts of data, reindexing and presenting them to the connected local library systems (ALEPH and non-ALEPH). This paper reports on the decisions made before setting up the hardware, a brief project survey, and experiences with production parameters. Version: 13.2+

What Has the Library Bought for You Lately? A "New Titles" Index and Sub-base for the OPAC

Room 2-105

Jane Aitkens (McGill University); Moderator: Tracy Gabridge (MIT)

McGill has just introduced a "new titles" sub-catalogue and index for its OPAC. The index is based on an "accession date" stored in the item record, and the sub-base contains the books (and book-like items) that have recently become available on library shelves across the McGill Libraries system. The presentation describes the new OPAC features and explains how we made it possible with PL/SQL. Version: 14.2

Oh, We Should Have Checked That!!

Room 56-114

Suzanne Julich (University of Iowa); Moderator: Rich Wenger (MIT)

The University of Iowa has just completed implementation of our third major ALEPH upgrade release since August 2000. Our strategies for testing new releases are continually evolving. This paper includes some of the lessons we've learned and the resulting strategies we've developed to provide as smooth a transition as possible. Version: 15.2

Put Your GUI on a Diet: Thin Clients

Room 4-237

Eric Djiva Kamal and Jeanne Galbraith (SUNY Stony Brook); Moderator: John Osborn (University of Iowa)

Ease in deploying a new version of ALEPH is just one benefit of the Citrix MetaFrame™ platform. Learn why and how the Health Sciences Library, which is pioneering new technology, utilized Citrix to deploy ALEPH during conversion and upgrade processes. Version: 14.2.4 and 14.2.7

4:45-5:45 ***The Red Eye Special Discussion Groups*** - Optional

Acquisitions

Room 4-231

Do you have questions about acquisitions in ALEPH? This session provides a broader forum for discussing acquisitions topics in ALEPH outside of accounting or workflow issues. Bring your experience and questions! Pamela Bluh (University System of Maryland and Affiliated Institutions), Facilitator

Cataloging, Authorities, Non-Roman Scripts

Room 56-114

This general discussion group will cover topics ranging from A (ambiguous headings) to Z (miagkii Znak). Bring topics including training issues, creating templates, using authorities bases, vernacular records or anything else of cataloging-related interest. Marlene Vikor (University System of Maryland and Affiliated Institutions), Facilitator

Tuesday, June 15, 2004 (continued)

Circulation, Reserves, ILL

Room 3-133

This provides a broad forum to discuss the above modules. Bring your questions and experience and discuss these areas with your ALEPH colleagues. Nell Chenault (Virginia Commonwealth University), Facilitator

OPAC

Room 2-105

Have a question about the ALEPH OPAC? Want to share or discuss an idea for the OPAC with other colleagues? This is the session for you. Robert Gerrity (Boston College), Facilitator

Serials

Room 4-153

Still have unsolved questions about serials? Or just want to have another face-to-face discussion about other ALEPH library challenges on serials in general? This is your final opportunity before next year's NAAUG meeting. Caitlin Robinson (University of Iowa), Facilitator

Systems Administration

Room 4-237

This session offers a broad forum to discuss system administration issues in ALEPH, such as best practices, tips and tricks, sharing responsibilities with non-library computing administrators at your institution and more. Christine Moulen (MIT), Facilitator

Enhancement Chairs (Closed Session)

Room 4-145

This session is by invitation only to this year's enhancement chairs and to those who have agreed to be enhancement chairs for the coming year. Jane Aitkens (McGill University), Facilitator

5:45-6:15

Closing Session

Room 10-250

Donna Hirst and Nina Davis-Millis, Moderators

6:15-6:45

NAAUG Steering Committee Meeting (Closed Session)

Room 4-153

7:15-10:00

Ex Libris—NAAUG Steering Committee Meeting (Closed Session)

Harvard Faculty Club

Wednesday, June 16, 2004

- 8:30-12:30 **Post Conference Workshop: Troubleshooting ALEPH - an Introduction, or, "It Broke, Now What Do I Do?"**
Room 4-231, MIT
Presented by: James Steenbergen, Director of Support Services, Ex Libris-USA
Customer Support and Technical Support Staff
Includes techniques for identifying and resolving problems in the ALEPH system. Learn what kinds of information are valuable and meaningful when reporting problems to the Customer Support center. The session will enable users to search and retrieve the best results from the Support Center's PRB database. Topics include A) Logins and security; B) Getting around in Terminal sessions; C) ALEPH commands; D) Data "stuff" like loaders; E) Server "stuff"; F) Oracle "stuff"; and, G) Printing - before and after version 15.
- 9:00-10:30 **Hands-On Version 16**
Harvard University Library Office for Information Systems
or
1280 Massachusetts Ave., Cambridge
10:30-12:00 NAAUG participants who would like to get their hands on ALEPH Version 16 are welcome to visit the Harvard University Library Office for Information Systems' Training Room at these times: June 16 (Wednesday) 9:00-10:30 a.m.; 10:30-12:00 noon; 2:00-3:30 p.m.
or
2:00-3:30 There will be no official presentation but Harvard library staff will be available to answer questions and provide guidance in navigating the system. GUI workstations will access a test database. Please contact Patti Fucci in the Office for Information Systems pfucci@hulmail.harvard.edu or phone (617) 495-3724 to sign up for a session. Deadline for signing up for a session is June 14 (Monday) at noon.
- 9:30-12:30 **Post Conference Workshop: MARC21 Holdings Records**
or
Bolton Room L130, John F. Kennedy School of Government, Harvard University
Presented by: Patricia Hatch, Library Analyst/Training Specialist, Harvard University
Library Office for Information Systems
1:30-4:30 Two sessions repeated: Workshop 1 - 9:30-12:30 or Workshop 2 - 1:30-4:30
Facilitators: Morning session - Sandy Card (SUNY Binghamton); Afternoon session - Virginia Howard (SUNY Binghamton)
With ALEPH version 15, many libraries will be using all of the MARC21 Holdings Standard fields for the first time. While most serials librarians/catalogers are familiar with some of the fields (such as the 853-855 fields), many are unfamiliar with other parts of the format, such as the fixed fields (LDR and 008 fields) and other holdings fields (such as the 863-865 fields, indicators and subfield values). The purpose of this workshop is to introduce or reintroduce NAAUG librarians to the MARC21 Holdings Format and demonstrate how it can be used in ALEPH version 16.
- 1:30-5:30 **Shared Systems: Consortia Discussion**
Room 4-231, MIT
Coordinators: Maureen Zajkowski, SUNYConnect LMS Project Manager and Michele Newberry, Assistant Director for Library Services, Florida Center for Library Automation
A discussion session for representatives of consortia and other organizations running ALEPH within a shared system environment where the application is centrally managed at some level to support multiple installations on shared servers.
- 1:30-5:30 **DigiTool—Digital Discovery, Digital Playback, and Professorial Interface**
Room 4-237, MIT
Presented by: Oded Scharfstein, DigiTool Product Manager, Ex Libris.
DigiTool's presence continues to grow and the system continues to evolve. Among the latest additions are an easy-to-use "professorial interface" for non-professional input, and a means of interacting with national copyright registration offices. Content will include images, audio, video, and full-text. An extensive tour of implemented sites such as Maryland and Curtin will be included.

NOTES

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